ConnectX®-3 Pro Ethernet Dual SFP+ Port Adapter Card User Manual

P/N:

MCX312B-XCCT

Rev 1.0

www.mellanox.com

NOTE:
THIS HARDWARE, SOFTWARE OR TEST SUITE PRODUCT (“PRODUCT(S)”) AND ITS RELATED DOCUMENTATION ARE PROVIDED BY MELLANOX TECHNOLOGIES “AS-IS” WITH ALL FAULTS OF ANY KIND AND SOLELY FOR THE PURPOSE OF AIDING THE CUSTOMER IN TESTING APPLICATIONS THAT USE THE PRODUCTS IN DESIGNATED SOLUTIONS. THE CUSTOMER'S MANUFACTURING TEST ENVIRONMENT HAS NOT MET THE STANDARDS SET BY MELLANOX TECHNOLOGIES TO FULLY QUALIFY THE PRODUCTO(S) AND/OR THE SYSTEM USING IT. THEREFORE, MELLANOX TECHNOLOGIES CANNOT AND DOES NOT GUARANTEE OR WARRANT THAT THE PRODUCTS WILL OPERATE WITH THE HIGHEST QUALITY. ANY EXPRESS OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NONINFRINGEMENT ARE DISCLAIMED. IN NO EVENT SHALL MELLANOX BE LIABLE TO CUSTOMER OR ANY THIRD PARTIES FOR ANY DIRECT, INDIRECT, SPECIAL, EXEMPLARY, OR CONSEQUENTIAL DAMAGES OF ANY KIND (INCLUDING, BUT NOT LIMITED TO, PAYMENT FOR PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES; LOSS OF USE, DATA, OR PROFITS; OR BUSINESS INTERRUPTION) HOWEVER CAUSED AND ON ANY THEORY OF LIABILITY, WHETHER IN CONTRACT, STRICT LIABILITY, OR TORT (INCLUDING NEGLIGENCE OR OTHERWISE) ARISING IN ANY WAY FROM THE USE OF THE PRODUCT(S) AND RELATED DOCUMENTATION EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

Mellanox Technologies
350 Oakmead Parkway Suite 100
Sunnyvale, CA 94085
U.S.A.
www.mellanox.com
Tel: (408) 970-3400
Fax: (408) 970-3403

Mellanox Technologies, Ltd.
Beit Mellanox
PO Box 586 Yokneam 20692
Israel
www.mellanox.com
Tel: +972 (0)74 723 7200
Fax: +972 (0)4 959 3245

© Copyright 2013. Mellanox Technologies. All Rights Reserved.

Mellanox®, Mellanox logo, BridgeX®, ConnectX®, CORE-Direct®, InfiniBridge®, InfiniHost®, InfiniScale®, MLNX-OS®, PhyX®, SwitchX®, UFM®, Virtual Protocol Interconnect® and Voltaire® are registered trademarks of Mellanox Technologies, Ltd.

Connect-IB™, FabricIT™, Mellanox Open Ethernet™, Mellanox Virtual Modular Switch™, MetroX™, MetroDX™, ScalableHPC™, Unbreakable-Link™ are trademarks of Mellanox Technologies, Ltd.

All other trademarks are property of their respective owners.

Table of Contents

Table of Contents 3
List of Tables 5
List of Figures 6
Revision History 7
About this Manual 8
Intended Audience 8
Related Documentation. 8
Document Conventions. 8
Technical Support 9
Firmware and Software Updates. 9
Chapter 1 Introduction 10
1.1 Product Overview 10
1.2 Features and Benefits 11
1.3 Operating Systems/Distributions 12
1.4 Connectivity 12
Chapter 2 Interfaces 13
2.1 Ethernet SFP+ Interface 13
2.2 PCI Express Interface 13
2.3 I2C-compatible Interface 14
2.4 LED Interface 14
Chapter 3 Hardware Installation 15
3.1 System Requirements 15
3.1.1 Hardware 15
3.1.2 Operating Systems/Distributions 15
3.1.3 Software Stacks 15
3.2 Safety Precautions 15
3.3 Pre-installation Checklist 15
3.4 Bracket Installation Instructions 15
3.4.1 Removing the Existing Bracket 16
3.4.2 Installing the New Bracket 16
3.5 Card Installation Instructions 17
3.6 Cables and Modules 18
3.6.1 Inserting the Optical Transceiver Module. 18
3.6.2 Cable Installation 18
3.7 Identify the Card in Your System 19
3.7.1 On Windows 19
3.7.2 On Linux 20
Chapter 4 Driver Installation 21
4.1 Linux Driver 21
4.1.1 Hardware and Software Requirements 21
4.1.2 Installing the Driver 21

Mellanox Technologies Confidential

4.1.3 Loading the Driver 22
4.1.4 Unloading the Driver. 22
4.1.5 Uninstalling the Driver 23
4.2 Windows Driver 23
4.2.1 Downloading MLNX_WinOF 23
4.2.2 Extracting Files Without Running Installation 24
4.2.3 Installing MLNX_WinOF. 26
4.2.3.1 Attended Installation 26
4.2.3.2 Unattended Installation 32
4.2.4 Upgrading MLNX_WinOF. 32
4.2.5 Installation Results 33
4.2.6 OpenSM Activation 33
4.2.7 Uninstalling MLNX_WinOF 34
4.2.7.1 Attended Uninstall. 34
4.2.7.2 Unattended Uninstall. 34
4.2.8 Assigning Port IP After Installation 34
4.2.9 Port Type Management on Windows 36
4.3 VMware Driver 38
4.3.1 Installing and Running the VBI Driver on ESXi-5.x 38
4.3.2 Installing and Running the offline_bundle Driver on ESXi-5.x 39
4.3.3 Removing the VIB/offline_bundle Driver 39
4.4 FlexBoot 39
Chapter 5 Updating Adapter Card Firmware 40
Chapter 6 Troubleshooting 42
6.1 General 42
6.2 Linux 43
6.3 Windows 44
Chapter 7 Specifications 45
7.1 MCX312B-XCCT Specifications 45
7.2 Adapter LED Operation 46
7.3 Board Mechanical Drawing and Dimensions 47
7.4 Bracket Mechanical Drawing 48
7.5 Regulatory Statements 48
Appendix A Interface Connectors Pinout 49
A.1 PCI Express x8 Connector Pinout 51
A.2 I2C-compatible Connector Pinout 51
Appendix B Finding the MAC and Serial Number on the Adapter Card 53
Appendix C Safety Warnings 54
Appendix D Avertissements de sécurité d’installation (Warnings in French) 56
Appendix E Sicherheitshinweise (Warnings in German) 58
Appendix F Advertencias de seguridad para la instalación (Warnings in Spanish) . 60

Mellanox Technologies Confidential

List of Tables

Table 1: Revision History Table 7
Table 2: Documents List 8
Table 3: Dual-port 10 Gigabit Ethernet Adapter Cards 10
Table 4: Features 11
Table 5: Software and Hardware Requirements 21
Table 6: Software and Hardware Requirements 23
Table 7: MCX312B-XCCT Specifications Table 45
Table 8: Physical and Logical Link Indication 46
Table 9: SFP+ Connector Pinout 50

Mellanox Technologies Confidential

List of Figures

Figure 1: MCX312B-XCCT Card 13
Figure 2: I2C-compatible Connector 14
Figure 3: Bracket Screws 16
Figure 4: Placing the Bracket on the Card MCX312B-XCCT 17
Figure 5: Module With Locking Mechanism Closed 18
Figure 6: Module With Locking Mechanism Open 18
Figure 7: PCI Device 20
Figure 8: Support Download Assistant 41
Figure 9: Mechanical Drawing of the Dual-port MCX312B-XCCT 47
Figure 10: Dual-port Bracket 48
Figure 11: Rear View of Module With Pin Placement 49
Figure 12: PCIe Connector Pinout 51
Figure 13: Compatible Connector Plug and Pinout 51
Figure 14: Board Label (Example) 53

Mellanox Technologies Confidential

Revision History

This document was printed on July 10, 2013.

Table 1 - Revision History Table

Date	Rev	Comments/Changes
July 2013	1.0	First Release

Mellanox Technologies Confidential

About this Manual

This *User Manual* describes Mellanox Technologies ConnectX®-3 Pro 10 Gigabit Ethernet Dual SFP+ port PCI Express x8 adapter cards. It provides details as to the interfaces of the board, specifications, required software and firmware for operating the board, and relevant documentation.

Intended Audience

This manual is intended for the installer and user of these cards.

The manual assumes basic familiarity with Ethernet networks and architecture specifications.

Related Documentation

Table 2 - Documents List

Mellanox Firmware Tools (MFT) User Manual Document no. 2204UG	User Manual describing the set of MFT firmware management tools for a single node. See http://www.mellanox.com => Products => Software => Firmware Tools
MLNX_EN for Linux README Driver Kit for Mellanox Adapter Cards with 10GigE Support *Document no. 2950*	User Manual providing information on the MLNX_EN Linux driver and instructions for installing the driver on Mellanox ConnectX-3 adapter cards supporting 10GigE. See http://www.mellanox.com => Products => Software => Ethernet Drivers => Linux Driver
WinOF VPI for Windows User Manual Document no.3280	User Manual describing WinOF features, performance, InfiniBand diagnostic, tools content and configuration. See http://www.mellanox.com => Products => Software => Windows SW/Drivers
Mellanox MLX4_EN Driver for VMware README Document no. 3527	User Manual describing MLX4_EN driver for VMware features, performance, diagnostic, tools content and configuration. See http://www.mellanox.com => Products => Software => Ethernet Drivers => VMware Drivers
IEEE Std 802.3 Specification	This is the IEEE Ethernet specification http://standards.ieee.org/getieee802
PCI Express 3.0 Specifications	Industry Standard PCI Express 3.0 Base and Card Electromechanical Specifications

Document Conventions

When discussing memory sizes, MB and MBytes are used in this document to mean size in mega Bytes. The use of Mb or Mbits (small b) indicates size in mega bits. In this document PCIe is used to mean PCI Express.

Technical Support

Customers who purchased Mellanox products directly from Mellanox are invited to contact us through the following methods.

- URL: http://www.mellanox.com => Support
- E-mail: support@mellanox.com
- Tel: +1.408.916.0055

Customers who purchased Mellanox M-1 Global Support Services, please see your contract for details regarding Technical Support.

Customers who purchased Mellanox products through a Mellanox approved reseller should first seek assistance through their reseller.

Firmware and Software Updates

The Mellanox support downloader contains software, firmware and knowledge database information for Mellanox products. Access the database from the Mellanox Support web page,

http://www.mellanox.com => Support

or use the following link to go directly to the Mellanox Support Download Assistant page,

http://www.mellanox.com/supportdownloader/.

Mellanox Technologies Confidential

1 Introduction

This is the User Guide for Mellanox Technologies Ethernet adapter cards based on the ConnectX®-3 Pro EN integrated circuit device. These adapters connectivity provide the highest performing and most flexible interconnect solution for PCI Express Gen3 servers used in Enterprise Data Centers, High-Performance Computing, and Embedded environments.

This chapter covers the following topics:

- Section 1.1, “Product Overview,” on page 10
- Section 1.2, “Features and Benefits,” on page 11
- Section 1.3, “Operating Systems/Distributions,” on page 12
- Section 1.4, “Connectivity,” on page 12

1.1 Product Overview

The following section provides the ordering part number, port speed, number of ports, and PCI Express speed. Each adapter comes with two bracket heights - short and tall.

Table 3 - Dual-port 10 Gigabit Ethernet Adapter Cards

Ordering Part Number (OPN)	MCX312B-XCCT - dual-port card
Data Transmission Rate	10Gb/s
Number of ports	dual-port SFP+
PCI Express SerDes Speed	PCIe 3.0 x8 8GT/s
RoHS	R6
Adapter IC Part Number	MT27528A0-FCCR-XE
Device ID (decimal)	4103 for Physical Function 4100 for Virtual Function

Mellanox Technologies Confidential

1.2 Features and Benefits

Table 4 - Features

PCI Express (PCIe)	Uses PCIe Gen 3.0 (1.1 and 2.0 compatible) through an x8 edge connector up to 8GT/s
10 Gigabit Ethernet	Mellanox adapters comply with the following IEEE 802.3* standards: IEEE Std 802.3-2008 Ethernet IEEE Std 802.3ae 10 Gigabit Ethernet IEEE Std 802.3ad Link Aggregation and Failover
Memory	PCI Express - stores and accesses InfiniBand and/or Ethernet fabric connection information and packet data SPI - includes one 4MB SPI Flash device (M25PX16-VMN6P device by ST Microelectronics) EEPROM - accessible through the I^2C-compatible interface. The EEPROM capacity is 4Kb.
Virtualized Overlay Networks	ConnectX-3 Pro effectively addresses the increasing demand for an overlay network, enabling superior performance by introducing advanced NVGRE and VXLAN hardware offload engines that enable the traditional offloads to be performed on the encapsulated traffic. With ConnectX-3 Pro, data center operators can decouple the overlay network layer from the physical NIC performance, thus achieving native performance in the new network architecture.
RDMA over Converged Ethernet (RoCE)	Leveraging Data Center Bridging capabilities, RoCE provides efficient low latency RDMA services over Layer 2 Ethernet.
CPU offload	Adapter functionality enabling reduced CPU overhead allowing more available CPU
GPUDirect RDMA	Using GPUDirect RDMA, adapters can directly read and write CUDA host and device memory, eliminating unnecessary system memory copies and CPU overhead, resulting in significant performance improvements.
Sockets Acceleration	Applications utilizing TCP/UDP/IP transport can achieve industry leading throughput over InfiniBand or 10/40/56GbE. The hardware-based stateless offload engines in ConnectX-3 Pro reduce the CPU overhead of IP packet transport. Sockets acceleration software further increases performance for latency sensitive applications.
Quality of Service (QoS)	Support for port-based Quality of Service enabling various application requirements for latency and SLA
Hardware-based I/O virtualization	ConnectX-3 Pro provides dedicated adapter resourcesand guaranteed isolation and protection for virtual machines within the server.
SR-IOV	ConnectX-3 Pro SR-IOV technology provides dedicated adapter resources and guaranteed isolation and protection for virtual machines (VM) within the server. I/O virtualization with ConnectX-3 Pro gives data center managers better server utilization while reducing cost, power, and cable complexity.
Storage Acceleration	A consolidated compute and storage network achieves significant cost-performance advantages over multi-fabric networks. Standard block and file access protocols can leverage RDMA for high-performance storage access.

Mellanox Technologies Confidential

1.3 Operating Systems/Distributions

- Citrix XenServer 6.1
- RHEL/CentOS 5.X and 6.X, Novell SLES10 SP4;
- SLES11 SP1, SLES 11 SP2, OEL, Fedora 14,15,17, Ubuntu 12.04
- Windows Server 2008/2012
- FreeBSD
- OpenFabrics Enterprise Distribution (OFED)
- OpenFabrics Windows Distribution (WinOF)
- VMware ESXi 4.x and 5.x

1.4 Connectivity

- Interoperable with 10GbE switches
- Passive copper cable with ESD protection
- Powered connectors for optical and active cable support
- QSFP to SFP+ connectivity through QSA module
- Passive copper cable with ESD protection

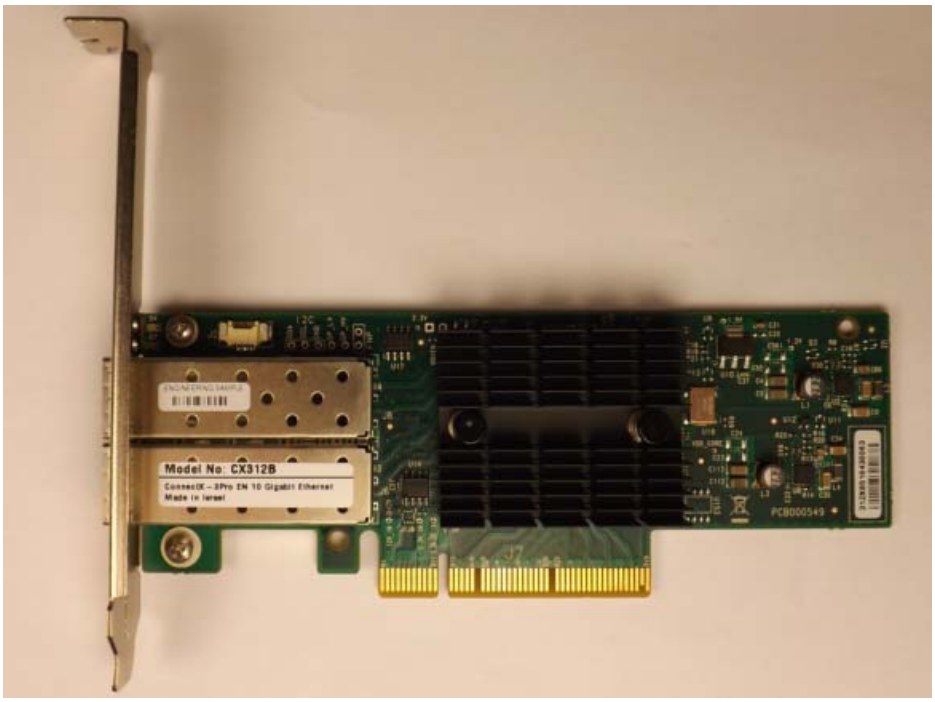
Mellanox Technologies Confidential

2 Interfaces

Each adapter card includes the following interfaces:

- "Ethernet SFP+ Interface"
- "PCI Express Interface"
- "I2C-compatible Interface"
- "LED Interface"

Figure 1: MCX312B-XCCT Card



The adapter cards include special circuits to protect from ESD shocks to the card/server when plugging copper cables.

2.1 Ethernet SFP+ Interface

The network ports of the ConnectX®-3 Pro adapter cards are compliant with the IEEE 802.3 Ethernet standards listed in Table 4, "Features," on page 11. The SFP+ port has one Tx/Rx pair of SerDes. Ethernet traffic is transmitted through the cards' SFP+ connectors.

2.2 PCI Express Interface

The ConnectX®-3 Pro adapter cards support PCI Express 3.0 (1.1 and 2.0 compatible) through an x8 edge connector. The device can be either a master initiating the PCI Express bus operations or a slave responding to PCI bus operations. The following lists PCIe interface features:

- PCIe Base 3.0 compliant, 1.1 and 2.0 compatible

Mellanox Technologies Confidential

- 2.5, 5.0, or 8.0GT/s link rate x8
- Auto-negotiates to x8, x4, x2, or x1
- Support for MSI/MSI-X mechanisms

2.3 I²C-compatible Interface

A three-pin header on the adapter cards is provided as the I²C-compatible interface. See Figure 9, “Mechanical Drawing of the Dual-port MCX312B-XCCT,” on page 47 for the location on the board.

Figure 2: I²C-compatible Connector

2.4 LED Interface

There are two I/O LEDs per port. For LED specifications please refer to Section 7.2, “Adapter LED Operation,” on page 46

Mellanox Technologies Confidential

3 Hardware Installation

3.1 System Requirements

3.1.1 Hardware

A system with a PCI Express x8 slot is required for installing the card.

3.1.2 Operating Systems/Distributions

Please refer to Section 1.3, “Operating Systems/Distributions,” on page 12.

3.1.3 Software Stacks

Mellanox OpenFabric software package - MLNX_EN for Linux, WinOF for Windows and ESX 5.1 for VMware. See Chapter 4,“Driver Installation” on page 21.

3.2 Safety Precautions

The adapter is being installed in a system that operates with voltages that can be lethal. Before opening the case of the system, observe the following precautions to avoid injury and prevent damage to system components.

1. Remove any metallic objects from your hands and wrists.
2. Make sure to use only insulated tools.
3. Verify that the system is powered off and is unplugged.
4. It is strongly recommended to use an ESD strap or other antistatic devices.

3.3 Pre-installation Checklist

1. Verify that your system meets the hardware and software requirements stated above.
2. Shut down your system if active.
3. After shutting down the system, turn off power and unplug the cord.
4. Remove the card from its package. Please note that the card must be placed on an antistatic surface.
5. Check the card for visible signs of damage. Do not attempt to install the card if damaged.

3.4 Bracket Installation Instructions

The card is usually shipped with a tall bracket installed. If this form factor is suitable for your requirements, you can skip the remainder of this section and move to Section 3.5, “Card Installation Instructions,” on page 17.If you need to replace it with the short bracket that is included in the shipping box, please follow the instructions in this section.

To replace the bracket you will need the following parts:

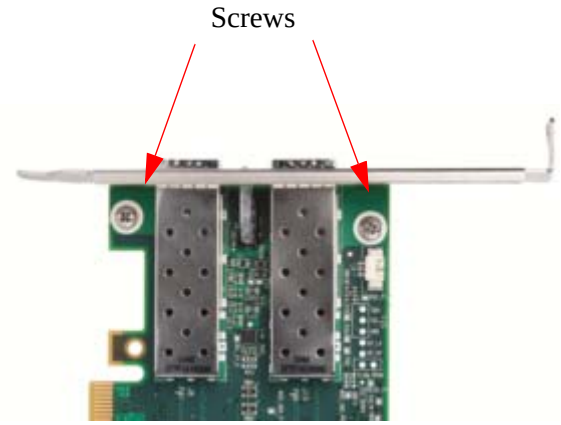
- The new bracket of the proper height
- The 2 screws saved from the removal of the bracket

Mellanox Technologies Confidential

- The 2 fiber washers saved from the removal of the bracket

3.4.1 Removing the Existing Bracket

Figure 3: Bracket Screws



1. Remove the two screws holding the bracket in place. The bracket comes loose from the card.

Be careful not to put stress on the LEDs.

2. Save the two screws and the two fiber washers.

3.4.2 Installing the New Bracket

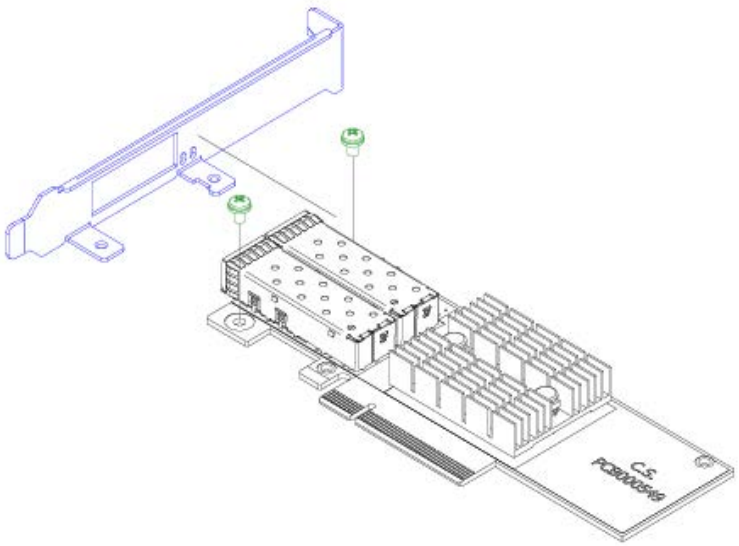
1. Place the bracket onto the card until the screw holes line up. See Figure 3.

Do not force the bracket onto the card. You may have to gently push the LEDs using a small screwdriver to align the LEDs with the holes in the bracket.

2. Screw on the bracket using the screws and washers saved from the bracket removal procedure above.

Mellanox Technologies Confidential

Figure 4: Placing the Bracket on the Card MCX312B-XCCT



3. Make sure that the LEDs are aligned onto the bracket holes.
4. Use a torque driver to apply up to 2 lbs-in torque on the screws.

3.5 Card Installation Instructions

1. Before installing the card, make sure that the system is off and the power cord is not connected to the server. Please follow proper electrical grounding procedures.
2. Open the system case.
3. Place the adapter in an available PCI Express slot.

A lesser width adapter can be seated into a greater width slot (x4 in a x8), but a greater width adapter cannot be seated into a lesser width slot (x8 in a x4). Align the adapter connector edge with the PCI Express connector slot.

4. Applying even pressure at both corners of the card, insert the adapter card into the slot until it is firmly seated. When the adapter is properly seated, the adapter port connectors are aligned with the slot opening, and the adapter faceplate is visible against the system chassis.

Do not use excessive force when seating the card, as this may damage the system or the adapter.

Mellanox Technologies Confidential

5. Secure the adapter with the adapter clip or screw.
6. Close the system case.

3.6 Cables and Modules

To obtain the list of supported cables for your adapter, please refer to "Mellanox Products Approved Cable Lists" at:

www.mellanox.com/related-docs/user_manuals/Mellanox_approved_cables.pdf.

3.6.1 Inserting the Optical Transceiver Module

To insert the module into the cage:

1. Open the module's locking mechanism – see Figure 5 and Figure 6.
2. Make sure that the male connectors on the module will align with the female connectors inside of the cage. Also check that there is no dirt or foreign matter in the module or in the cage.

Figure 5: Module With Locking Mechanism Closed

Figure 6: Module With Locking Mechanism Open

3. Insert the module into the adapter card module cage.
4. Close the locking Mechanism.

To remove the module from the cage:

1. Unlock the locking mechanism by opening the handle.
2. Pull the module out of the cage.

3.6.2 Cable Installation

1. All cables can be inserted or removed with the unit powered on.
2. To insert a cable, press the connector into the port receptacle until the connector is firmly seated.

When installing cables make sure that the latches engage.

Mellanox Technologies Confidential

Always install and remove cables by pushing or pulling the cable and connector in a straight line with the card.

3. After inserting a cable into a port, the Green LED indicator will light when the physical connection is established (that is, when the unit is powered on and a cable is plugged into the port with the other end of the connector plugged into a functioning port). See Section 7.2, “Adapter LED Operation,” on page 46.
4. After plugging in a cable, lock the connector using the latching mechanism particular to the cable vendor. When a logical connection is made the Yellow LED will light. When data is being transferred the yellow led will blink. See Section 7.2, “Adapter LED Operation,” on page 46.
5. Care should be taken as not to impede the air exhaust flow through the ventilation holes. Use cable lengths which allow for routing horizontally around to the side of the chassis before bending upward or downward in the rack.
6. To remove a cable, disengage the locks and slowly pull the connector away from the port receptacle. Both LED indicators will turn off when the cable is unseated.

3.7 Identify the Card in Your System

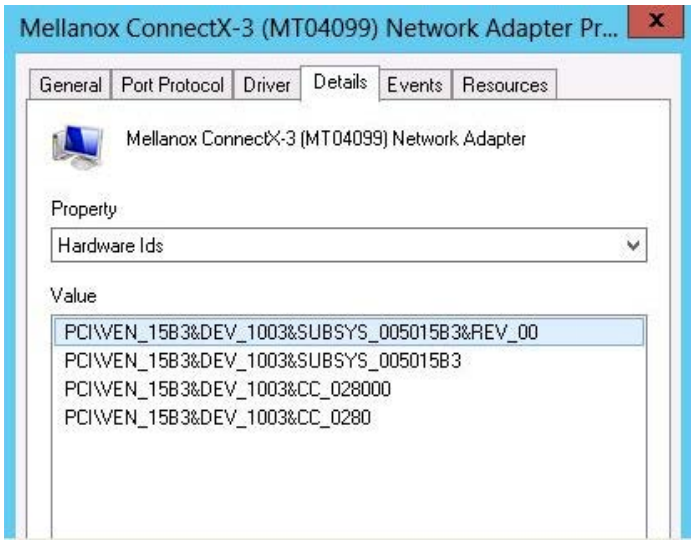
3.7.1 On Windows

1. Open Device Manager on the server. Click start => Run, and then enter “devmgmt.msc”.
2. Expand System Devices and locate your Mellanox ConnectX-3 Pro adapter card.
3. Right click the mouse on your adapter's row and select properties to display the adapter card properties window.
4. Click the Details tab and select **Device Instance Id** (Windows 2003) or **Hardware Ids** (Windows 2008/R2) from the Properties pull-down menu.

Note: Figure 7 is an example using ConnectX-3 device. This figure will be updated in future releases.

Mellanox Technologies Confidential

Figure 7: PCI Device



1. In the Value display box, check the fields VEN and DEV (fields are separated by '&'). In the display example above, notice the sub-string "PCI\VEN_15B3&DEV_1003": VEN is equal to 0x15B3 – this is the Vendor ID of Mellanox Technologies; and DEV is equal to 1003 – this is a valid Mellanox Technologies PCI Device ID.

If the PCI device does not have a Mellanox adapter ID, return to Step 2 to check another device.

The list of Mellanox Technologies PCI Device IDs can be found in the PCI ID repository at http://pci-ids.ucw.cz/read/PC/15b3.

3.7.2 On Linux

Get the device location on the PCI bus by running lspci and locating lines with the string "Mellanox Technologies":

```
> lspci |grep -i Mellanox

27:00.0 Network controller: Mellanox Technologies MT27520 Family [ConnectX-3 Pro]
```


Mellanox Technologies Confidential

4 Driver Installation

The below sections are examples using ConnectX-3 device and will be updated to include ConnectX-3 Pro in future releases.

4.1 Linux Driver

For Linux, download and install the latest MLNX_EN driver software package available via the Mellanox web site at: http://www.mellanox.com => Products => Software => Ethernet Drivers => ConnectX®-3 Pro EN 10GigE Linux Driver => Download. Follow the installation instructions included in the download package (also available from the download page).

4.1.1 Hardware and Software Requirements

Table 5 - Software and Hardware Requirements

Requirements	Description
Platforms	CPU architectures: • x86_64 • x86 • power-pc
Device ID	For the latest list of device IDs, please visit http://pci-ids.ucw.cz/read/PC/15b3.
Operating System	Linux Operating Systems: • RedHat EL5.8 • RedHat EL5.9 • RedHat EL6.2 • RedHat EL6.3 • OEL6.2 + 2.6.32-279.19.1 • OEL6.3 + 2.6.32-279.19.1 • SLES11 SP1 • SLES11 SP2
Software Dependencies	To install the driver software, kernel sources must be installed on the machine. MLNX_EN driver cannot coexist with OFED software on the same machine. Hence when installing MLNX_EN all OFED packages should be removed (done by the mlnx_en install script)

4.1.2 Installing the Driver

Step 1. Download Driver Package

Please download the current driver package from http://www.mellanox.com => Products => Software => Ethernet Driver => Linux Driver => Download.

Step 2. Install Driver

Mellanox Technologies Confidential

Run the following commands to install the driver:

```
#> tar xzvf mlnx_en-1.5.10.tgz file
#> cd mlnx_en-1.5.10
#> ./install.sh
```

The package consists of several source RPMs. The install script rebuilds the source RPMs and then installs the created binary RPMs. The created kernel module binaries are placed under /lib/modules/<kernel-ver>/updates/kernel/drivers/net/mlx4. mlnx_en installer supports 2 modes of installation.The install scripts selects the mode of driver installation depending of the running OS/kernel version.

1. Kernel Module Packaging (KMP) mode, where the source rpm is rebuilt for each installed flavor of the kernel. This mode is used for RedHat and SUSE distributions.
2. Non KMP installation mode, where the sources are rebuilt with the running kernel. This mode is used for vanilla kernels.

Note: If the Vanilla kernel is installed as rpm, please use the "--disable-kmp" flag when installing the driver.

The kernel module sources are placed under /usr/src/mellanox-mlnx-en-1.5.10/.Run the following commands to recompile the driver:

```
#> cd /usr/src/mellanox-mlnx-en-1.5.10/
#> scripts/mlnx_en_patch.sh
#> make
#> make install
```

The uninstall and performance tuning scripts are installed.

Note: If the driver was installed without kmp support, the sources would be located under /usr/srs/mlnx_en-1.5.10/

4.1.3 Loading the Driver

Step 1. Make sure no previous driver version is currently loaded

Run:

```
#> modprobe -r mlx4_en
```

Step 2. Load the new driver version

Run:

```
#> modprobe mlx4_en
```

The result is a new net-device appearing in 'ifconfig -a' output.

4.1.4 Unloading the Driver

To unload the Ethernet driver run:

```
#> modprobe mlx4_en
```


Mellanox Technologies Confidential

4.1.5 Uninstalling the Driver

To uninstall the mlnx_en driver run:

```
#> /sbin/mlnx_en_uninstall.sh
```

4.2 Windows Driver

For Windows, download and install the latest Mellanox WinOF VPI for Windows software package available via the Mellanox web site at: http://www.mellanox.com. Download this package from the Mellanox web site at: http://www.mellanox.com => Products => Software => Ethernet Drivers => Windows SW/Driver => Download. Follow the installation instructions included in the download package (also available from the download page).

Hardware and Software Requirements

Table 6 - Software and Hardware Requirements

Requirements	Description
Required Disk Space for Installation	
Operating Systems	
Installer Privileges	The installation requires administrator privileges on the target machine.

4.2.1 Downloading MLNX_WinOF

Follow these steps to download the .exe according to your Operating System.

Step 1. Verify the machine architecture.

1. Open a CMD console (Click start-->Run and enter CMD).
2. Enter the following command:

```
> echo %PROCESSOR_ARCHITECTURE%
```

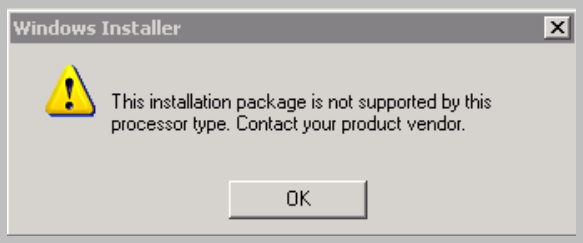
On an x64 (64-bit) machine, the output will be “AMD64”.

Step 2. Go to the MLNX_WinOF for Windows Web page at http://www.mellanox.com => Products => Software => InfiniBand/VPI Drivers => Windows SW/Drivers.

Mellanox Technologies Confidential

Step 3. Download the .exe image according to the architecture of your machine (see Step 1.). The name of the .exe is in the following format MLNX_VPI_WinOF-<version>_All_<OS>_<arch>.exe.

Installing the incorrect .exe file is prohibited. If you do so, an error message will be displayed.
For example, if you try to install a 64-bit .exe on a 32-bit machine, the wizard will display the following (or a similar) error message:



4.2.2 Extracting Files Without Running Installation

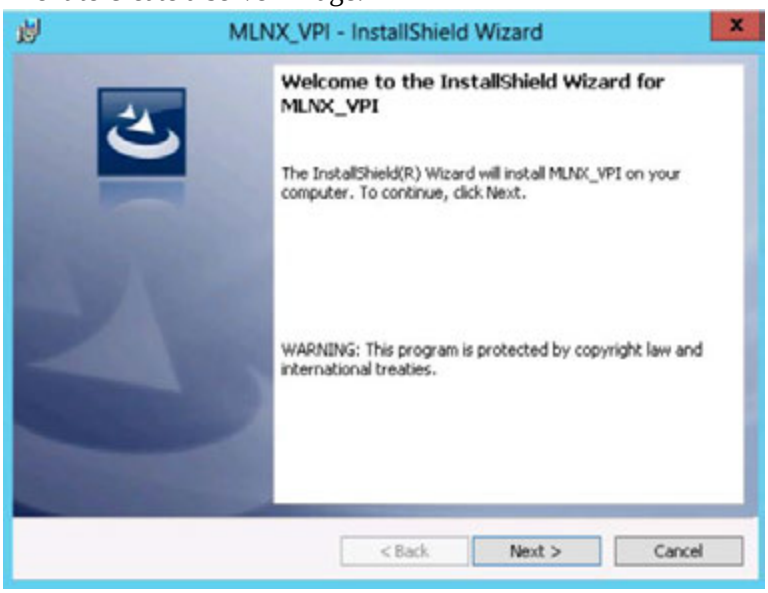
To extract the files without running installation, perform the following steps.

Step 1. Open a CMD console (Click Start-->Run and enter CMD).

Step 2. Enter the following command:

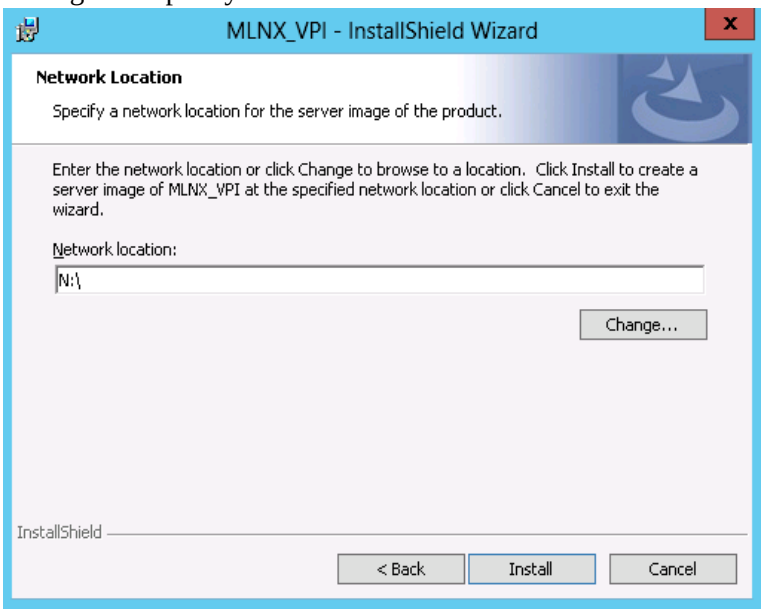
```
MLNX_VPI_WinOF-<version>_All_<OS>_<arch>.exe /a
```

Step 3. Click Next to create a server image.

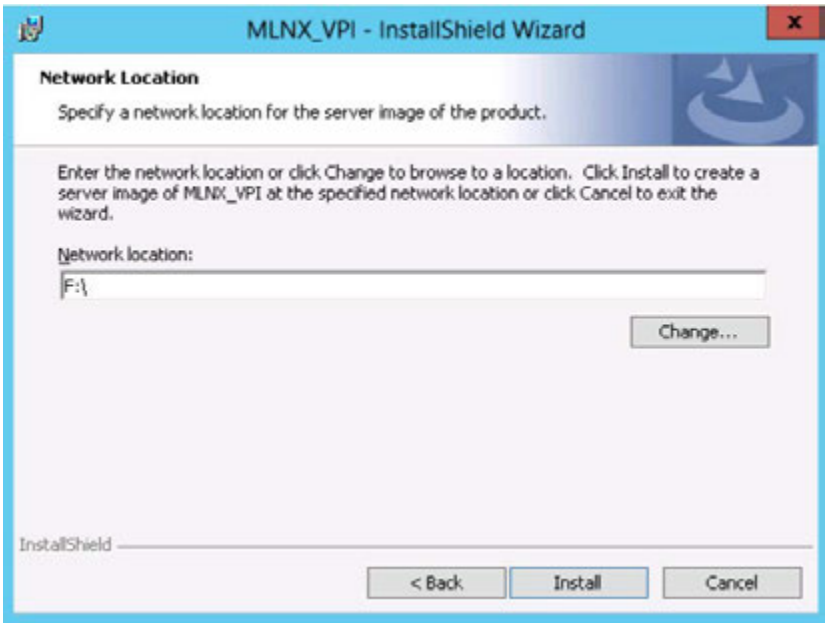

MLNX_VPI - InstallShield Wizard
Welcome to the InstallShield Wizard for MLNX_VPI
The InstallShield(R) Wizard will install MLNX_VPI on your computer. To continue, click Next.
WARNING: This program is protected by copyright law and international treaties.
< Back
Next >
Cancel

Mellanox Technologies Confidential

Step 4. Click Change and specify the location in which the files are extracted to.

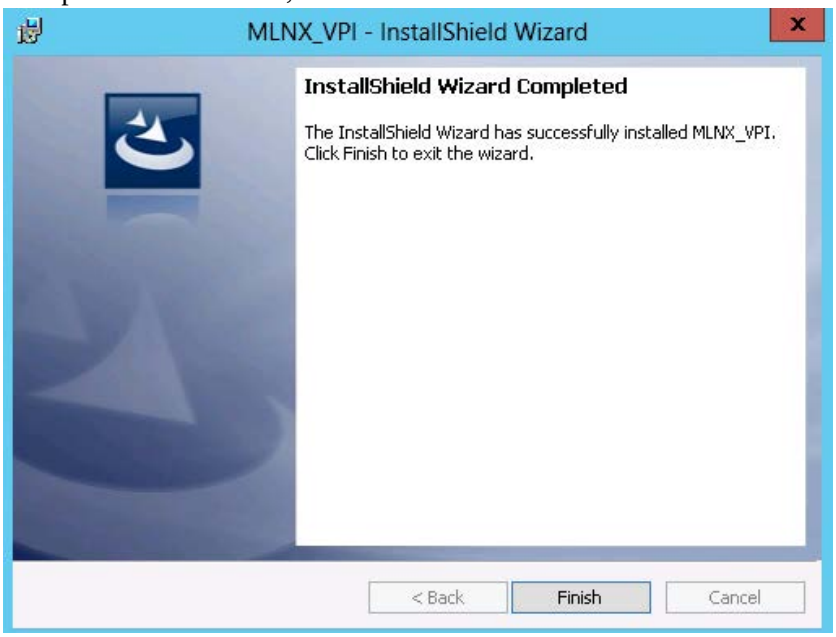

MLNX_VPI - InstallShield Wizard
Network Location
Specify a network location for the server image of the product.
Enter the network location or click Change to browse to a location. Click Install to create a server image of MLNX_VPI at the specified network location or click Cancel to exit the wizard.
Network location:
N:\
Change...
InstallShield
< Back
Install
Cancel

Step 5. Click Install to extract this folder, or click Change to install to a different folder.


MLNX_VPI - InstallShield Wizard
Network Location
Specify a network location for the server image of the product.
Enter the network location or click Change to browse to a location. Click Install to create a server image of MLNX_VPI at the specified network location or click Cancel to exit the wizard.
Network location:
F:\
Change...
InstallShield
< Back
Install
Cancel

Mellanox Technologies Confidential

Step 6. To complete the extraction, click Finish.


MLNX_VPI - InstallShield Wizard
InstallShield Wizard Completed
The InstallShield Wizard has successfully installed MLNX_VPI. Click Finish to exit the wizard.
< Back
Finish
Cancel

4.2.3 Installing MLNX_WinOF

This section provides instructions for two types of installation procedures:

- "Attended Installation"

  An installation procedure that requires frequent user intervention.

- "Unattended Installation"

  An automated installation procedure that requires no user intervention.

Both Attended and Unattended installations require administrator privileges.

4.2.3.1 Attended Installation

The following is an example of a MLNX_WinOF_win8 x64 installation session.

Step 1. Double click the .exe and follow the GUI instructions to install MLNX_WinOF.

To configure your setup to contain the logs option, please run the following command after opening a CMD console:

```
MLNX_VPI_WinOF-4_40_0_All_win8_x64.exe /v"/l*vx [LogFile]"
```

If you do not want to upgrade your firmware version, run the following command:

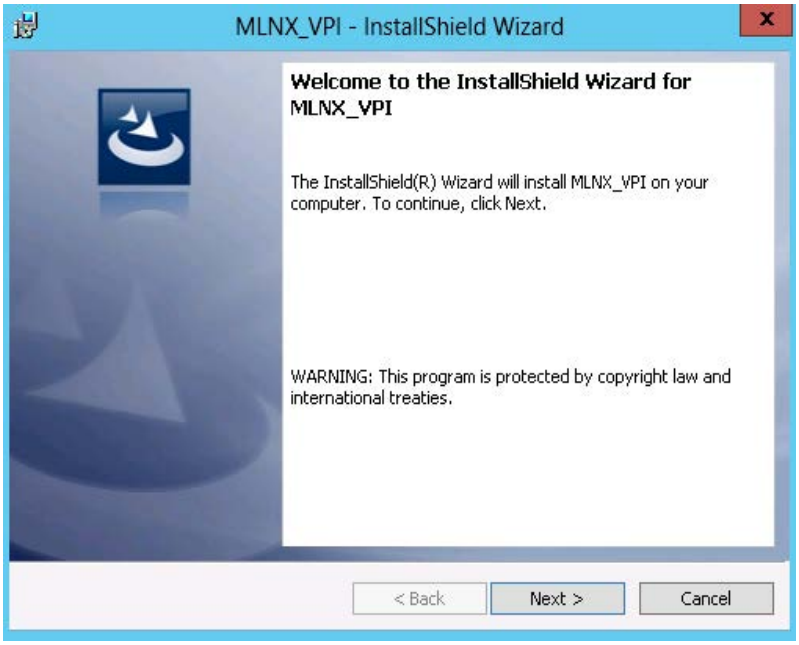
```
MLNX_VPI_WinOF-4_40_0_All_win8_x64.exe /v" MT_SKIPFWUPGRD=1"
```

For further help, please run:

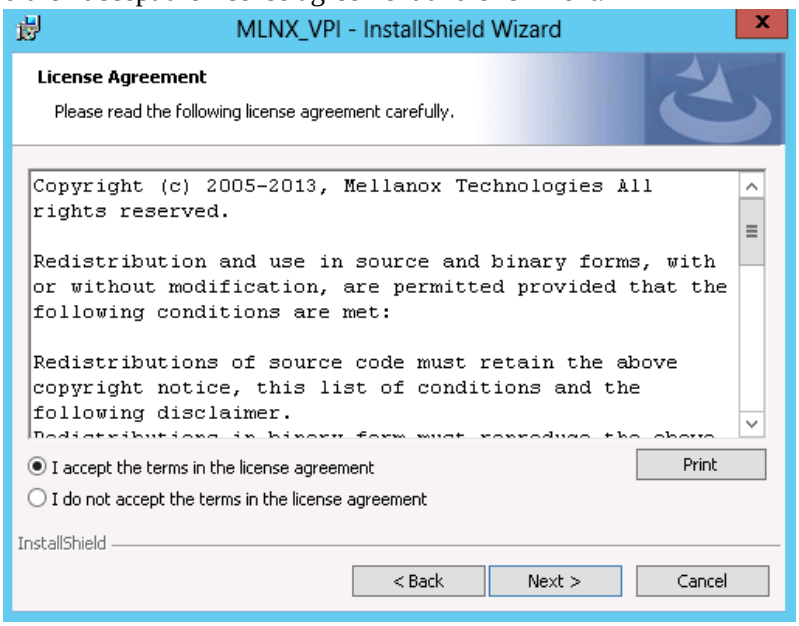
```
MLNX_VPI_WinOF-4_40_0_All_win8_x64.exe /v" /h"
```


Mellanox Technologies Confidential

Click Next in the Welcome screen.

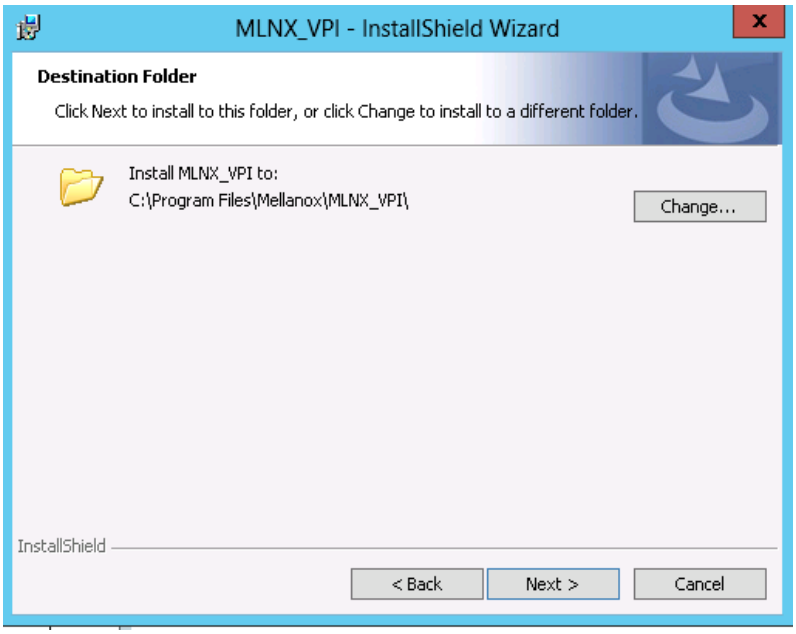

MLNX_VPI - InstallShield Wizard
Welcome to the InstallShield Wizard for MLNX_VPI
The InstallShield(R) Wizard will install MLNX_VPI on your computer. To continue, click Next.
WARNING: This program is protected by copyright law and international treaties.
< Back
Next >
Cancel

Step 2. Read then accept the license agreement and click Next.


MLNX_VPI - InstallShield Wizard
License Agreement
Please read the following license agreement carefully.
Copyright (c) 2005-2013, Mellanox Technologies All rights reserved.
Redistribution and use in source and binary forms, with or without modification, are permitted provided that the following conditions are met:
Redistributions of source code must retain the above copyright notice, this list of conditions and the following disclaimer.
I accept the terms in the license agreement
I do not accept the terms in the license agreement
Print
InstallShield
< Back
Next >
Cancel

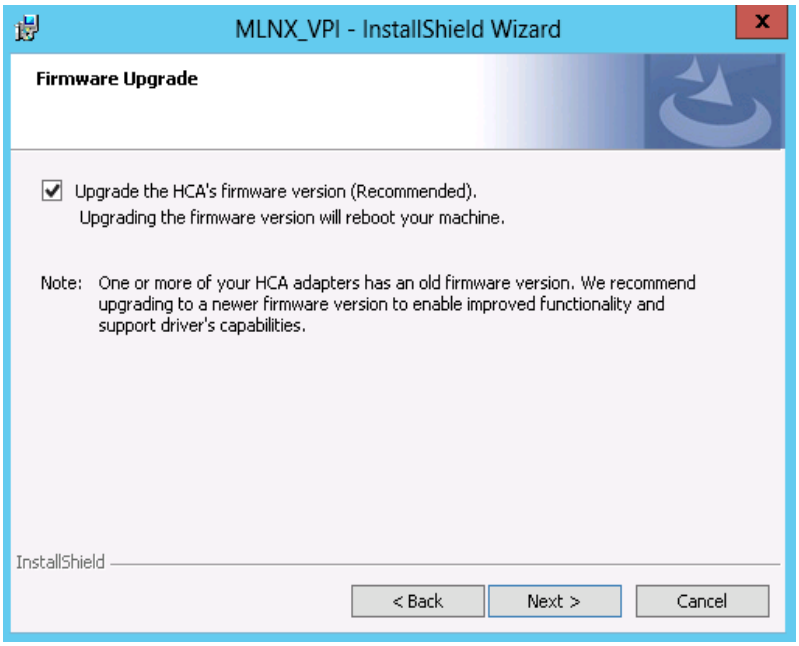
Mellanox Technologies Confidential

Step 3. Select the target folder for the installation.



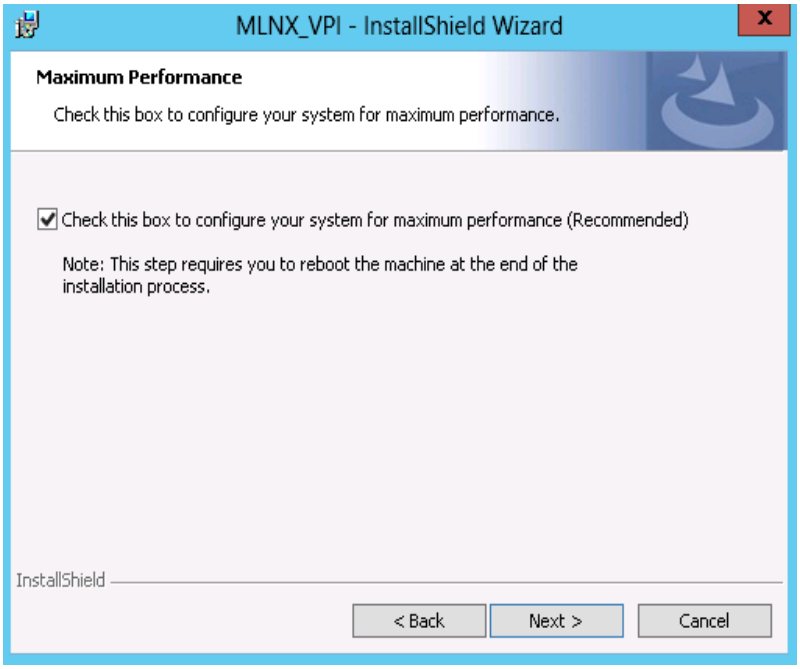
Step 4. The firmware upgrade screen will be displayed in the following cases:

- If the user has an OEM card, in this case the firmware will not be updated.
- If the user has a standard Mellanox card, and the firmware version is older than the one specified in WinOF Installation Guide 4.40, the firmware will be updated accordingly. However, if the user has both OEM card and Mellanox card, only Mellanox card will be updated.


MLNX_VPI - InstallShield Wizard
Firmware Upgrade
Upgrade the HCA's firmware version (Recommended).
Upgrading the firmware version will reboot your machine.
Note: One or more of your HCA adapters has an old firmware version. We recommend upgrading to a newer firmware version to enable improved functionality and support driver's capabilities.
InstallShield
< Back
Next >
Cancel

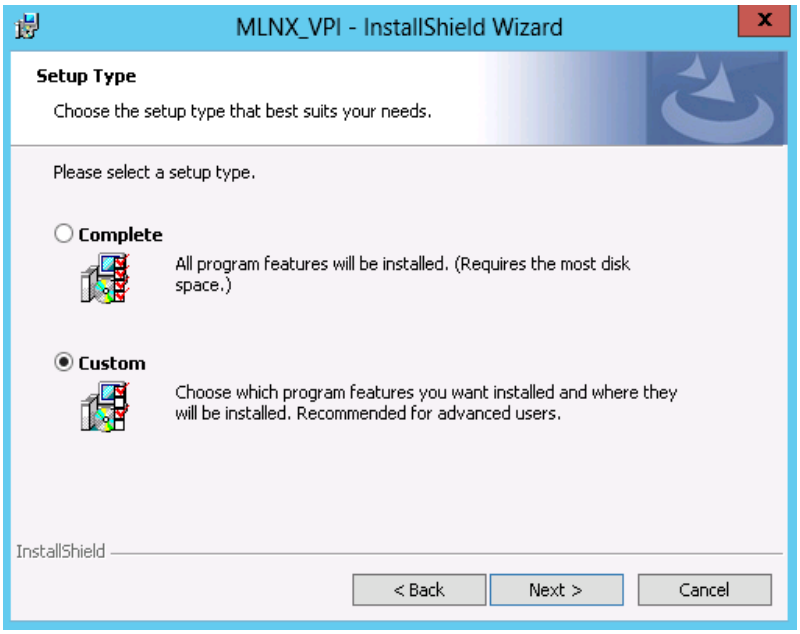
Mellanox Technologies Confidential

Step 5. Configure your system for maximum performance by checking the maximum performance box.


MLNX_VPI - InstallShield Wizard
Maximum Performance
Check this box to configure your system for maximum performance.
Check this box to configure your system for maximum performance (Recommended)
Note: This step requires you to reboot the machine at the end of the installation process.
InstallShield
< Back
Next >
Cancel

This step requires rebooting your machine at the end of the installation.

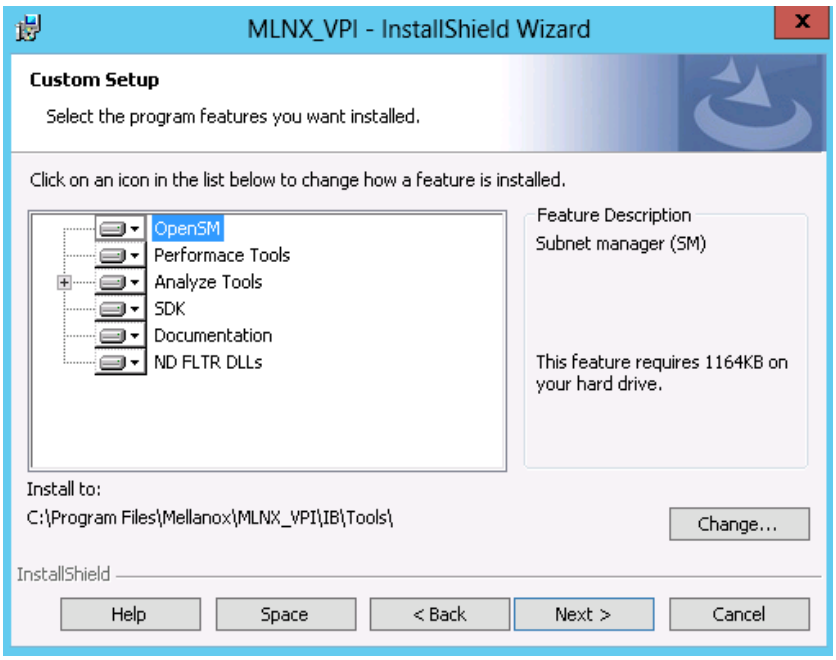
Step 6. Select a Complete or Custom installation, follow Step a and on, on page 30.


MLNX_VPI - InstallShield Wizard
Setup Type
Choose the setup type that best suits your needs.
Please select a setup type.
Complete
All program features will be installed. (Requires the most disk space.)
Custom
Choose which program features you want installed and where they will be installed. Recommended for advanced users.
InstallShield
< Back
Next >
Cancel

Mellanox Technologies Confidential

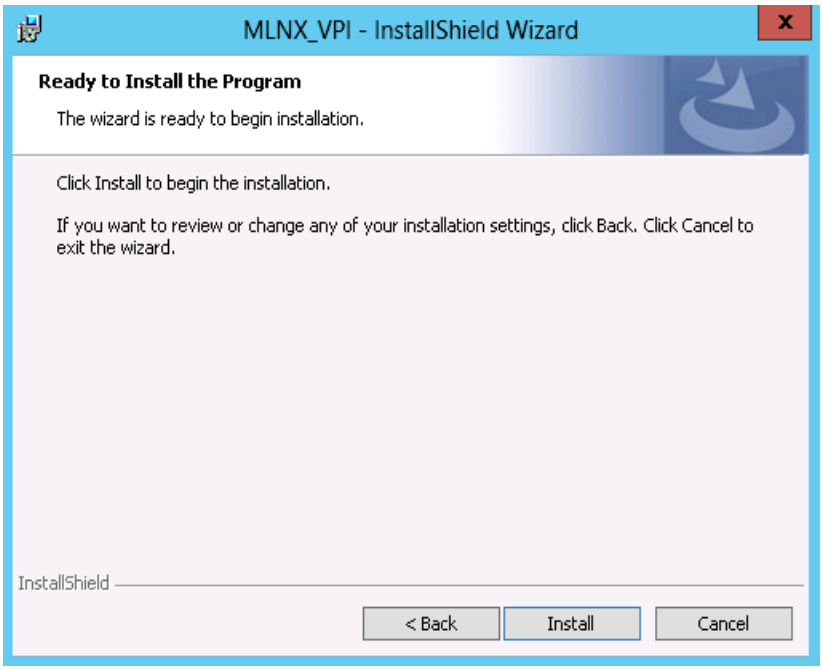
a. Select the desired feature to install:

- OpenSM - installs Windows OpenSM that is required to mange the subnet from a host. OpenSM is part of the driver and installed automatically.
- Performances tools - install the performance tools that are used to measure the InfiniBand performance in user environment.
- Analyze tools - install the tools that can be used either to diagnosed or analyzed the Infini-Band environment.
- SDK - contains the libraries and DLLs for developing InfiniBand application over IBAL.
- Documentation: contains the User Manual and Installation Guide.
- ND FLTR DLLs: contains the files for standalone installation of the mlx4nd provider.

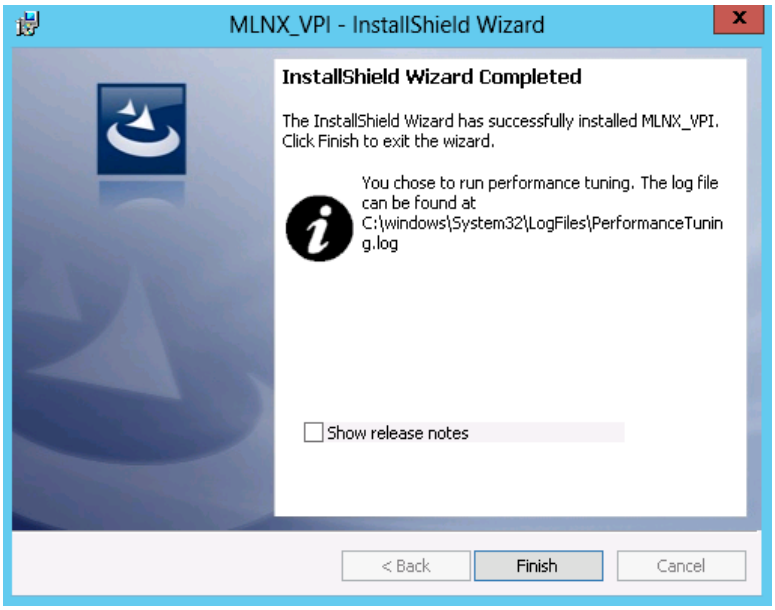


Mellanox Technologies Confidential

Click Install to start the installation.

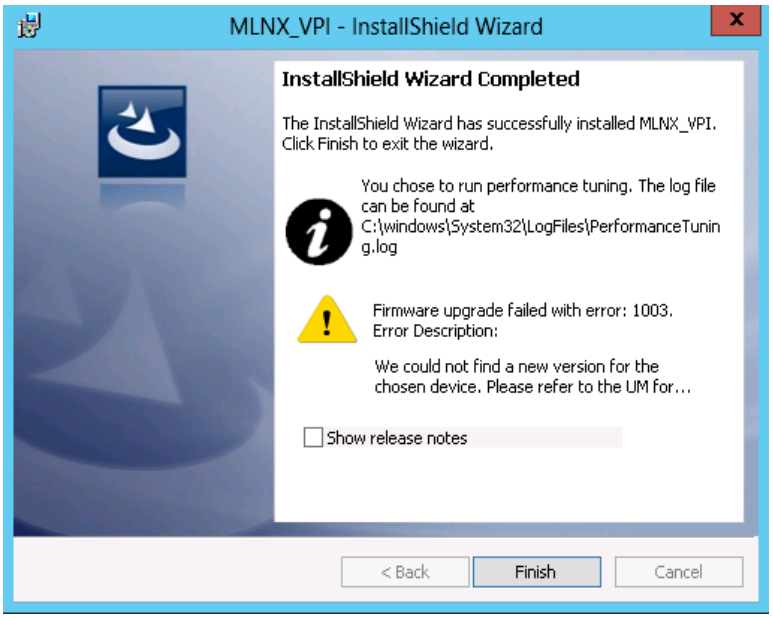

MLNX_VPI - InstallShield Wizard
Ready to Install the Program
The wizard is ready to begin installation.
Click Install to begin the installation.
If you want to review or change any of your installation settings, click Back. Click Cancel to exit the wizard.
InstallShield
< Back
Install
Cancel

Step 7. Click Finish to complete the installation.


MLNX_VPI - InstallShield Wizard
InstallShield Wizard Completed
The InstallShield Wizard has successfully installed MLNX_VPI. Click Finish to exit the wizard.
You chose to run performance tuning. The log file can be found at C:\windows\System32\LogFiles\PerformanceTuning.log
Show release notes
< Back
Finish
Cancel

Mellanox Technologies Confidential

If the firmware upgrade fails, the following message will be displayed.


MLNX_VPI - InstallShield Wizard
InstallShield Wizard Completed
The InstallShield Wizard has successfully installed MLNX_VPI. Click Finish to exit the wizard.
You chose to run performance tuning. The log file can be found at C:\windows\System32\LogFiles\PerformanceTuning.log
Firmware upgrade failed with error: 1003. Error Description:
We could not find a new version for the chosen device. Please refer to the UM for...
Show release notes
< Back
Finish
Cancel

4.2.3.2 Unattended Installation

The following is an example of a MLNX_WinOF_win8 x64 unattended installation session.

Step 1. Open the CMD console (click Start > Run and enter ‘cmd’)

Step 2. Install the driver. Run:

```
> MLNX_VPI_WinOF-4_40_0_All_win8_x64.exe /S /v"/qn"
```

Step 3. [Optional] To configure your setup to contain the logs option, please run the following command:

```
> MLNX_VPI_WinOF-4_40_0_All_win8_x64.exe /S /v"/qn" /v"/l*vx [LogFile]"
```

Step 4. [Optional] If you do not want to upgrade your firmware version, run the following command:

```
> MLNX_VPI_WinOF-4_40_0_All_win8_x64.exe /S /v"/qn" /v" MT_SKIPFWUPGRD=1"
```

For further help, please run:

```
> MLNX_VPI_WinOF-4_40_0_All_win8_x64.exe /v" /h"
```

4.2.4 Upgrading MLNX_WinOF

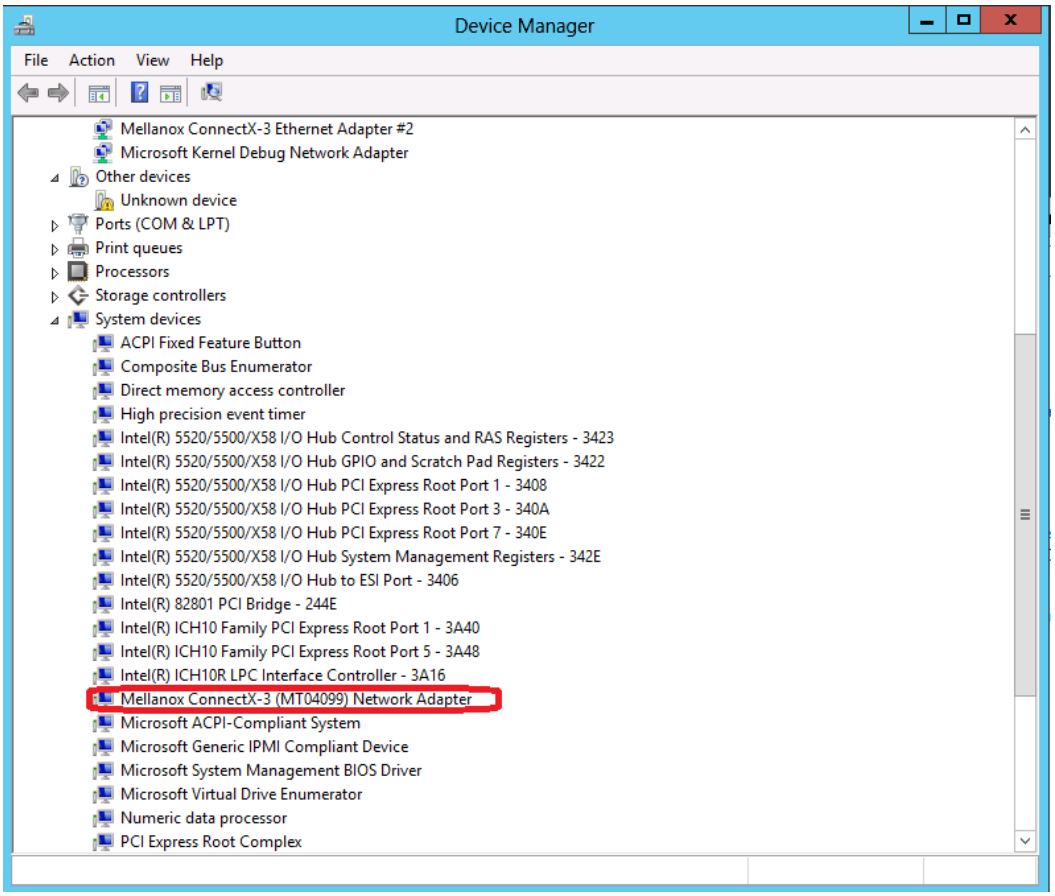
The MLNX_WinOF driver upgrades automatically MLNX_WinOF Windows 2008R2 driver by uninstalling the previous version and installs the new driver. However, MLNX_WinOF driver upgrade in Windows 2012 driver do not completely uninstall the previous version.

- In Windows 2012 (MLNX_WinOF Rev. 4.2 and above), the network configuration is saved upon driver upgrade.
- In Windows 2008 R2 the existing configuration files are not saved upon driver upgrade.

Mellanox Technologies Confidential

4.2.5 Installation Results

Upon installation completion, you can verify the successful addition of the network card(s) through the Device Manager. To see the Mellanox network adapter device, and the Ethernet or IPoIB network device (depending on the used card) for each port, display the Device Manager and expand “System devices” or “Network adapters”.


Device Manager
File Action View Help
Mellanox ConnectX-3 Ethernet Adapter #2
Microsoft Kernel Debug Network Adapter
Other devices
Unknown device
Ports (COM & LPT)
Print queues
Processors
Storage controllers
System devices
ACPI Fixed Feature Button
Composite Bus Enumerator
Direct memory access controller
High precision event timer
Intel(R) 5520/5500/X58 I/O Hub Control Status and RAS Registers - 3423
Intel(R) 5520/5500/X58 I/O Hub GPIO and Scratch Pad Registers - 3422
Intel(R) 5520/5500/X58 I/O Hub PCI Express Root Port 1 - 3408
Intel(R) 5520/5500/X58 I/O Hub PCI Express Root Port 3 - 340A
Intel(R) 5520/5500/X58 I/O Hub PCI Express Root Port 7 - 340E
Intel(R) 5520/5500/X58 I/O Hub System Management Registers - 342E
Intel(R) 5520/5500/X58 I/O Hub to ESI Port - 3406
Intel(R) 82801 PCI Bridge - 244E
Intel(R) ICH10 Family PCI Express Root Port 1 - 3A40
Intel(R) ICH10 Family PCI Express Root Port 5 - 3A48
Intel(R) ICH10R LPC Interface Controller - 3A16
Mellanox ConnectX-3 (MT04099) Network Adapter
Microsoft ACPI-Compliant System
Microsoft Generic IPMI Compliant Device
Microsoft System Management BIOS Driver
Microsoft Virtual Drive Enumerator
Numeric data processor
PCI Express Root Complex

4.2.6 OpenSM Activation

OpenSM is a service required by managed networks in InfiniBand environments, and must be activated in one of the machines running on the subnet, otherwise the interface link will not come up. If the cards are connected to a managed network, there is no need to run OpenSM. Only one OpenSM should run per subnet.

In Ethernet interfaces, running OpenSM is not required.

OpenSM does not run as a service during installation as it requires the GUID parameter to decide on which port to work. Setting OpenSM upon setup results in it working only for the first port and not for the others.

- ***To run OpenSM as a service, assuming the package was installed in the default path, use:***

```
sc create OpenSM1 binPath= "c:\Program Files\Mellanox\MLNX_VPI\IB\Tools\
opensm.exe --service" start=auto"
```

- ***To start the service, run:***

```
sc start opensm
```


Mellanox Technologies Confidential

For further information, please refer to the “OpenSM - Subnet Manager” chapter in the User Manual.

4.2.7 Uninstalling MLNX_WinOF

4.2.7.1 Attended Uninstall

➢ ***To uninstall MLNX_WinOF on a single node, perform one of the following options:***

1. Click Start => Control Panel => Programs and Features => MLNX_VPI => Uninstall. (NOTE: This requires elevated administrator privileges.)
2. Double click the .exe and follow the instructions of the install wizard.
3. Click Start => All Programs => Mellanox Technologies => MLNX_WinOF => Uninstall MLNX_WinOF.

4.2.7.2 Unattended Uninstall

➢ ***To uninstall MLNX_WinOF in unattended mode, perform the following:***

Step 1. Open a CMD console.

Step 2. Uninstall the driver. Run:

```
MLNX_VPI_WinOF-4_40_0_All_win8_x64.exe /S /x /v"/qn"
```

4.2.8 Assigning Port IP After Installation

By default, your machine is configured to obtain an automatic IP address via a DHCP server. In some cases, the DHCP server may require the MAC address of the network adapter installed in your machine.

➢ ***To obtain the MAC address:***

Step 1. Open a CMD console

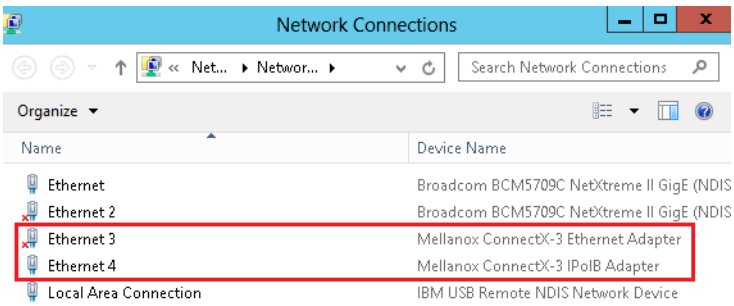
Step 2. Display the MAC address as “Physical Address”

```
ipconfig /all
```

Configuring a static IP is the same for both IPoIB and Ethernet adapters.

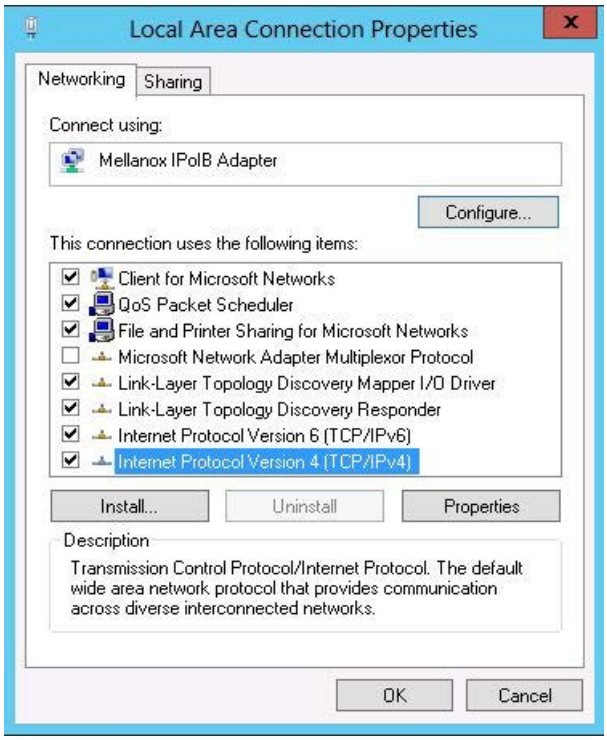
➢ ***To assign a static IP address to a network port after installation:***

Step 1. Open the Network Connections window. Locate Local Area Connections with Mellanox devices.



Mellanox Technologies Confidential

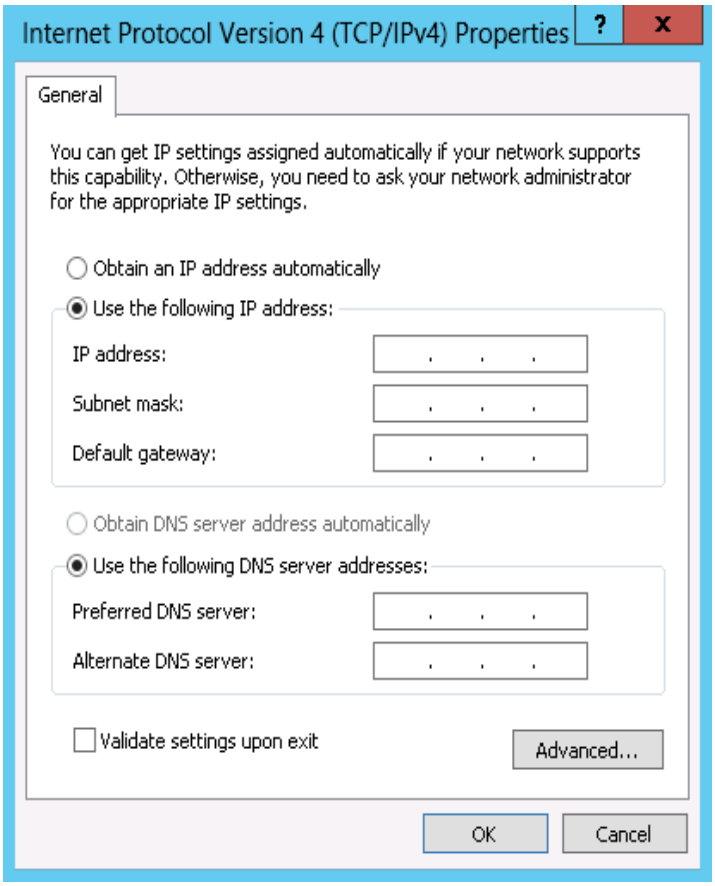
Step 2. Right-click a Mellanox Local Area Connection and left-click Properties.



Step 3. Select Internet Protocol Version 4 (TCP/IPv4) from the scroll list and click Properties.

Mellanox Technologies Confidential

Step 4. Select the “Use the following IP address:” radio button and enter the desired IP information.


Internet Protocol Version 4 (TCP/IPv4) Properties
General
You can get IP settings assigned automatically if your network supports this capability. Otherwise, you need to ask your network administrator for the appropriate IP settings.
Obtain an IP address automatically
Use the following IP address:
IP address:
Subnet mask:
Default gateway:
Obtain DNS server address automatically
Use the following DNS server addresses:
Preferred DNS server:
Alternate DNS server:
Validate settings upon exit
Advanced...
OK
Cancel

Step 5. Click OK.

Step 6. Close the Local Area Connection dialog.

Step 7. Verify the IP configuration by running ‘ipconfig’ from a CMD console.

```
> ipconfig
...
Ethernet adapter Local Area Connection 4:

   Connection-specific DNS Suffix  . :
   IP Address. . . . . . . . . . . . : 11.4.12.63
   Subnet Mask . . . . . . . . . . . : 255.255.0.0
   Default Gateway . . . . . . . . . :
...
```

4.2.9 Port Type Management on Windows

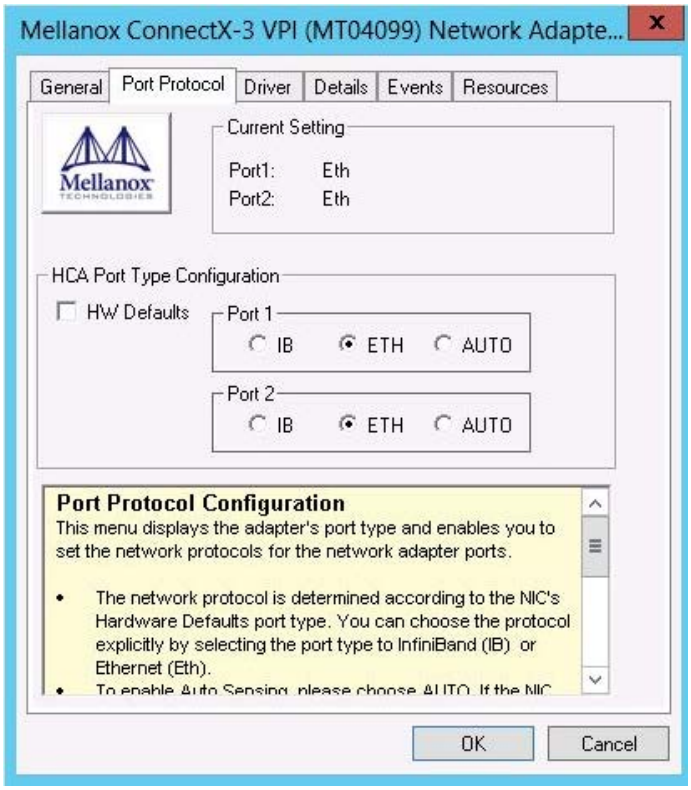
After installing Mellanox WinOF VPI for Windows on your machine, you can change a port's protocol configuration. The following steps describe how to configure the port type:

Step 1: Display the Device Manager and expand “System Devices”.

Mellanox Technologies Confidential

Step 2: Right-click on the Mellanox ConnectX VPI network adapter and left-click Properties. Select the Port Protocol tab from the Properties sheet.

Note: The “Port Protocol” tab is displayed only if the NIC is a VPI (IB and ETH). If the NIC is either only IB or ETH, the tab will not be shown.


Mellanox ConnectX-3 VPI (MT04099) Network Adapte...
General
Port Protocol
Driver
Details
Events
Resources
Current Setting
Port1: Eth
Port2: Eth
HCA Port Type Configuration
HW Defaults
Port 1
IB ETH AUTO
Port 2
IB ETH AUTO
Port Protocol Configuration
This menu displays the adapter's port type and enables you to set the network protocols for the network adapter ports.
The network protocol is determined according to the NIC's Hardware Defaults port type. You can choose the protocol explicitly by selecting the port type to InfiniBand (IB) or Ethernet (Eth).
OK
Cancel

Mellanox Technologies Confidential

Step 3. In this step, you can perform two different functions: (a) Choose the desired port protocol for the available port(s), and (b) activate or deactivate the WSD, ND, and/or SDP ULPs.

Note: IB *must* be always the first port in Port 1. If you choose ETH as your first port in Port 1, then the second port in Port 2 can be only ETH.

WSD is not supported in Windows 7. Consequently, on this OS the WSD checkbox is grayed out and cannot be selected.

4.3 VMware Driver

For VMware download and install the latest Mellanox OFED Driver for VMware® ESXi Server-software package available via the Mellanox web site at: http://www.mellanox.com => Products => Software => => VMware Drivers => Download. Follow the installation instructions included in the download package (also available from the download page).

4.3.1 Installing and Running the VBI Driver on ESXi-5.x

1. Log into the VMware ESXi server machine as root.
2. You can either:
   a. Remove any earlier version of the driver from your VMware ESXi server machine prior to installing the new version. Run:

```
#> esxcli software vib list
#> esxcli software vib remove -n net-mlx4-en
```

   b. Install the mlx4_en driver VIB package. Run:

```
#> esxcli software vib install -v <vib_url>
```

   c. Reboot ESXi server (The driver will be loaded automatically).

   OR

   a. Update the driver. Run:

```
#> esxcli software vib update -v <vib_url>
```

   b. Reboot ESXi server (The driver will be loaded automatically).

» ***To verify that the driver is loaded, run:***

```
#> vmkload_mod -l | grep mlx4_en
```

» ***To query network uplinks installed on your machine, run:***

```
#> esxcli network nic list
```

The number of uplinks claimed by MLX4_EN driver should be displayed.

In Non Multifunction Mode, port 2 is identified as a pseudo device. Therefore devices are not seen by vSphere when added as uplink.

For further information on how to manipulate the uplink, please refer to Section 5.3, “Adding the Device as an uplink to an Existing Vswitch using the CLI,” on page 10 of the VMware User Manual. See Table 2, “Documents List,” on page 10.

Mellanox Technologies Confidential

4.3.2 Installing and Running the offline_bundle Driver on ESXi-5.x

1. Copy the offline_bundle zip file to ESXi 5.0 machine and extract its contents.
2. You can install the driver in one of the following ways:
   a. Remove any earlier version of the driver from your VMware ESXi server machine prior to installing the new version. Run:

```
#> esxcli software vib list
#> esxcli software vib remove –n net-mlx4-en
```

   b. . Install the mlx4_en driver offline_bundle package. Run:

```
#> esxcli software vib install –d
<path>/mlx4_en-mlnx-1.6.1.2-offline_bundle-471530.zip
```

   c. Reboot ESXi server. (The driver will be loaded automatically).

   OR

   a. Update the driver. Run:

```
#> esxcli software vib update –n net-mlx4-en –d
<path>/mlx4_en-mlnx-1.6.1.2-offline_bundle-471530.zip
```

   b. Reboot ESXi server. (The driver will be loaded automatically).

» ***To verify that the driver is loaded, run:***

```
#> vmkload_mod -l | grep mlx4_en
```

» ***To query network uplinks installed on your machine, run:***

```
#> esxcli network nic list
```

The number of uplinks claimed by MLX4_EN driver should be displayed.

In Non Multifunction Mode, port 2 is identified as a pseudo device. Therefore devices are not seen by vSphere when added as uplink.
For further information on how to manipulate the uplink, please refer to Section 5.3, “Adding the Device as an uplink to an Existing Vswitch using the CLI,” on page 10 of the VMware User Manual. See Table 2, “Documents List,” on page 10.

4.3.3 Removing the VIB/offline_bundle Driver

» ***To remove the VIB/offline_bundle driver package from the ESXi server machine, run:***

```
#> esxcli software vib  remove –n net-mlx4-en
```

4.4 FlexBoot

FlexBoot supports remote Boot over Ethernet. This technology is based on the Preboot Execution Environment (PXE) standard specification, and FlexBoot software is based on the open source iPXE project (see www.ipxe.org). For more information go to http://www.mellanox.com => Products => Software => Ethernet Drivers => Download.

Mellanox Technologies Confidential

5 Updating Adapter Card Firmware

Each card is shipped with the latest version of qualified firmware at the time of manufacturing. However, Mellanox issues firmware updates occasionally and the most recent firmware can be obtained from: http://www.mellanox.com => Support. Check that the firmware on your card is the latest found on the Mellanox site, if not update to the latest version found on the Mellanox web site.

Firmware can be updated on the stand-alone single card using the **flint** tool of the *Mellanox Firmware Tools (MFT)* package. This package is available for download, along with its user manual, from the Mellanox Firmware Tools page. See http://www.mellanox.com => Software => Firmware Tools.

The following steps describe how to retrieve the PSID (firmware identification) and programmed firmware version of your adapter card. They also describe how to update the card with the latest firmware version available.

1. Retrieve the PSID and firmware version:
   a. Install the MFT package. The package is available at http://www.mellanox.com => Products => Software => Firmware Tools. Make sure to download the package corresponding to your computer's operating system.
   b. Enter: mst start.
   c. Get the Mellanox *mst device name* using the command "mst status". The mst device name will be of the form: /dev/mst/mt4099_pci_cr0.
   d. Get the PSID (firmware identification) and programmed firmware version using the command.

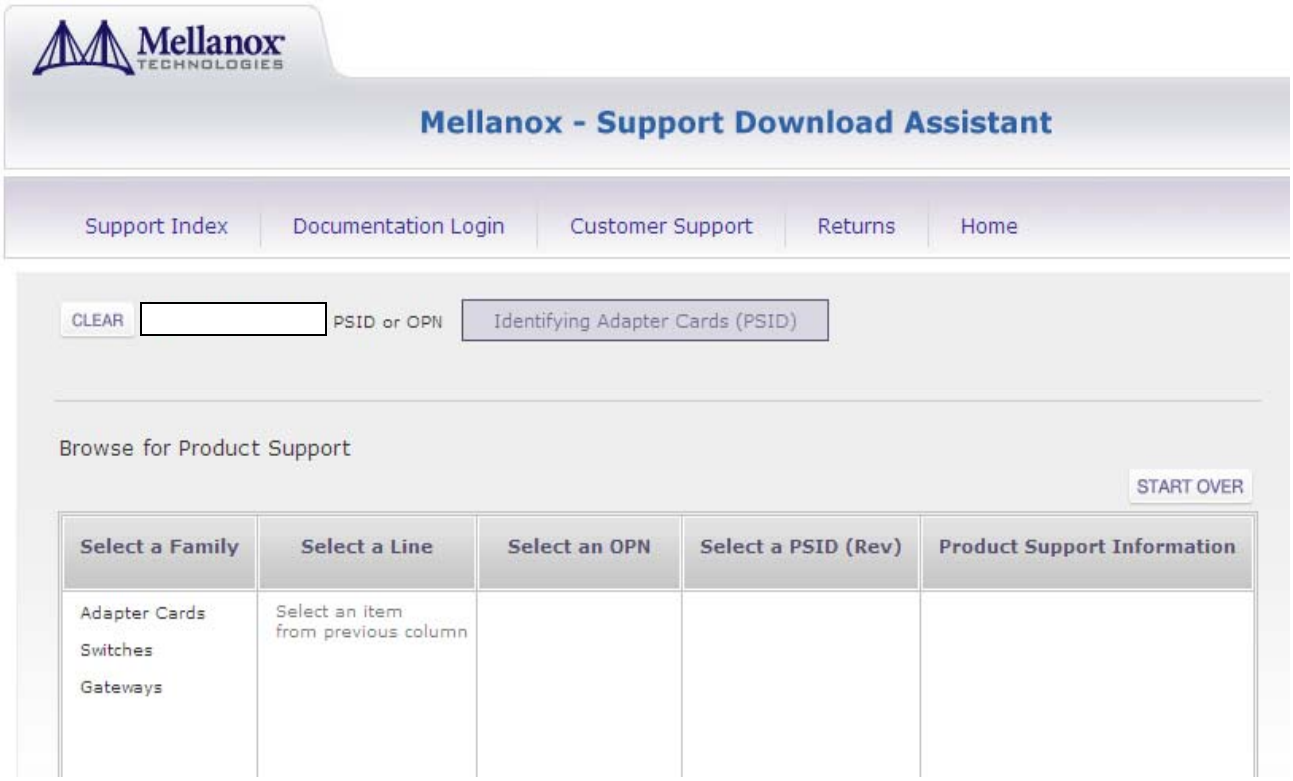
```
> flint -d /dev/mst/mt4103_pci_cr0  q
Image type:      ConnectX-3 Pro
FW Version:      2.9.4000
Device ID:         4103
Chip Revision:  0
Description:     Node                 Port1                Port2
Sys image
GUIDs:              000002c900000200 000002c900000201 000002c900000202
000002c900000203
MACs:
000002c90200        000002c90201
Board ID:          (MT_1020110019)
VSD:
PSID:                 MT_1020110019
```

2. Compare the programmed firmware version with the latest available.
   a. Go to Mellanox's web site: http://www.mellanox.com/supportdownloader. See Figure 8.
   b. Enter your card PSID to display the latest firmware file. The file name of the binary is composed by combining the firmware name, the firmware release version, and the card part number.

Note: Please contact Mellanox System Support if you cannot find the firmware binary for your adapter card.

Mellanox Technologies Confidential

Figure 8: Support Download Assistant



1. If a newer firmware version exists for your adapter card on the Web, update the firmware as follows:
   a. Download the firmware (image) zip file from the Support Downloader (see Step 2a above).
   b. Unzip the firmware image.
   c. Burn the firmware image. Enter:

```
> flint -d /dev/mst/mt4099_pci_cr0 -i <binary image> burn
```

   a. Reboot the computer.
   b. Enter: mst start.
   c. Verify that the card firmware was updated successfully.

```
> flint -d /dev/mst/mt4103_pci_cr0  q
Image type:      ConnectX-3 Pro
FW Version:     2.9.4100
Device ID:         4103
...
```


Mellanox Technologies Confidential

6 Troubleshooting

6.1 General

Server unable to find the adapter	• Ensure that the adapter is placed correctly • Make sure the adapter slot and the adapter are compatible • Install the adapter in a different PCI Express slot • Use the drivers that came with the adapter or download the latest • Make sure your motherboard has the latest BIOS • Try to reboot the server
The adapter no longer works	• Reseat the adapter in its slot or a different slot, if necessary • Try using another cable • Reinstall the drivers for the network driver files may be damaged or deleted • Reboot the server
Adapters stopped working after installing another adapter	• Try removing and re-installing all adapters • Check that cables are connected properly • Make sure your motherboard has the latest BIOS
Link indicator light is off	• Ensure that adapter driver/s is loaded • Try another port on the switch • Make sure the cable is securely attached • Check your are using the proper cables that do not exceed the recommended lengths • Verify that your switch and adapter port are compatible
Link light is on, but with no communication established	• Check that the latest driver is loaded • Check that both the adapter and its link are set to the same speed and duplex settings

Mellanox Technologies Confidential

6.2 Linux

Environment Information	cat/etc/issue uname –a cat/proc/cupinfo | grep 'model name' | uniq ofed_info | head -1 ifconfig –a ethtool <interface> ethtool –i <interface_of_Mellanox_port_num> ibdev2netdev
Card Detection	lspci | grep –i Mellanox
Mellanox Firmware Tool (MFT)	Download and install MFT: http://www.mellanox.com/content/pages.php?pg=management_tools&menu_section=34 Refer to the User Manual for installation instructions. Once installed, run: mst start mst status flint –d <mst_device> q
Ports Information	ibstat lbv_devinfo
Firmware Version Upgrade	To download the latest firmware version refer to http://www.mellanox.com/supportdownloader
Collect Log File	/var/log/messages dmesg > system.log**F**

Mellanox Technologies Confidential

6.3 Windows

Environment Information	From the Windows desktop choose the Start menu and run: msinfo32 To export system information to a text file, choose the Export option from the File menu. Assign a file name and save.
Mellanox Firmware Tool (MFT)	Download and install MFT: http://www.mellanox.com/content/pages.php?pg=management_tools&menu_section=34 Refer to the User Manual for installation instructions. Once installed, open a CMD window and run: cd C:\Program Files\Mellanox\WinMFT mst start mst status flint –d <mst_device> q
Ports Information	vstat
Firmware Version Upgrade	Download the latest firmware version using the PSID/board ID: http://www.mellanox.com/supportdownloader/ flint –d <mst_device> –i <firmware_bin_file> b

Collect log file	• Event log viewer
	• MST device logs:
	  • mst start
	  • mst status
	  • C:\Users\Administrator> flint –d <mst_device> dc > dump_configuration.log
	  • C:\Users\Administrator> mstdump <mst_device> dc > mstdump.log

Mellanox Technologies Confidential

7 Specifications

7.1 MCX312B-XCCT Specifications

Table 7 - MCX312B-XCCT Specifications Table

Physical	**Size:** 5.77 in. x 2.1 in. (146.7 mm x 53.59 mm)
	Connector: SFP+ 10Gb/s
Protocol Support	**Ethernet:** 10GBASE-CX4, 10GBASE-R, and 1000BASE-R
	Data Rate: 1/10Gb/s – Ethernet
	PCI Express Gen3: SERDES @ 8.0GT/s, 8 lanes (2.0 and 1.1 compatible)
Power and Environmental	**Voltage:** 12V, 3.3V
	Typ Power: Passive Cables 5.92W
	Max Power: Passive Cables 6.42W
	Temperature: Operational 0°C to 55°C Non-operational 0°C to 70°C
	Humidity: 90% relative humidity[a]
	Air Flow: 200LFM[b]
Regulatory	**EMC:** Refer to the following link: www.mellanox.com/related-docs/user_manuals/Regulatory_and_Compliance_Guide.pdf
	Safety: IEC/EN 60950-1:2006 ETSI EN 300 019-2-2 IEC 60068-2- 64, 29, 32
	RoHS: RoHS-R6
Cable Support	Please refer to "Mellanox Products Approved Cable Lists" at: www.mellanox.com/related-docs/user_manuals/Mellanox_approved_cables.pdf

a. For both operational and non-operational states
b. Air flow is measured ~1” from the heat sink between the heat sink and the cooling air inlet.

Mellanox Technologies Confidential

7.2 Adapter LED Operation

There are two I/O LEDs per port. See Table 8 for different LED functions.

Table 8 - Physical and Logical Link Indication

LED	Function
Green - physical link	• Constant on indicates a good physical link • If neither LED is lit, then the physical link has not been established
Yellow - logical (data activity link)	• A blinking yellow indicates activity (data transfer) • Stays off when there is no activity

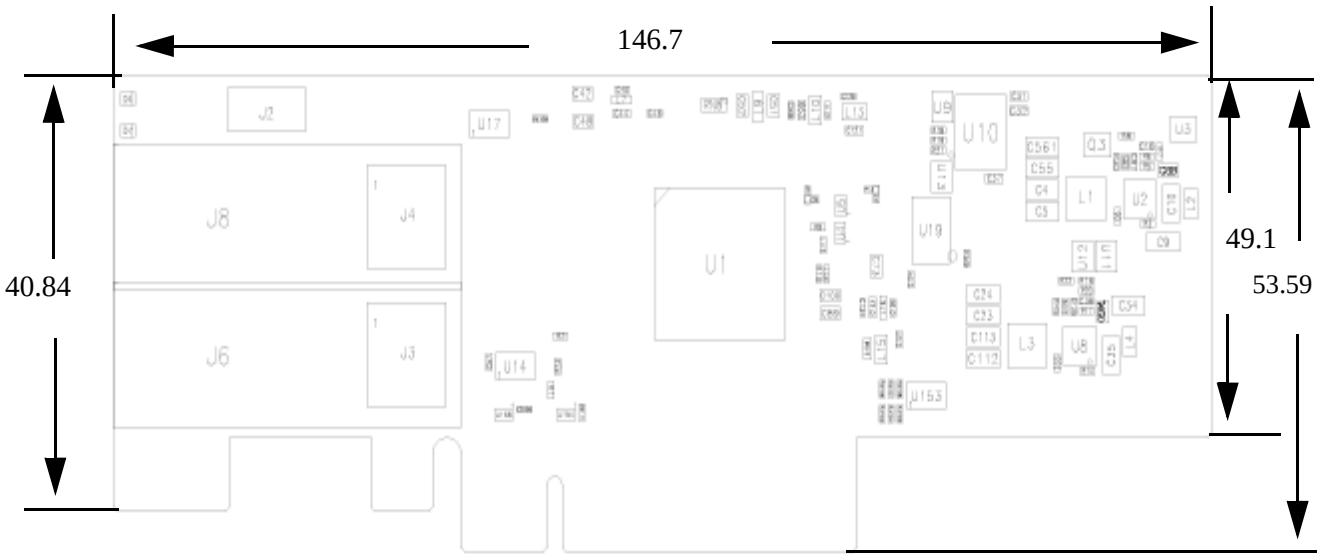
The short bracket has the same port and LED footprints as the tall bracket.

Mellanox Technologies Confidential

7.3 Board Mechanical Drawing and Dimensions

All dimensions are in millimeters.
All the mechanical tolerances are +/- 0.1mm.

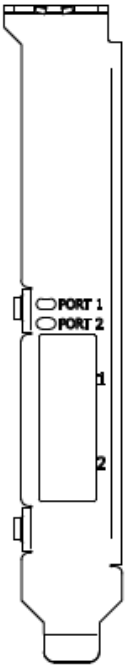
Figure 9: Mechanical Drawing of the Dual-port MCX312B-XCCT



Mellanox Technologies Confidential

7.4 Bracket Mechanical Drawing

Figure 10: Dual-port Bracket



7.5 Regulatory Statements

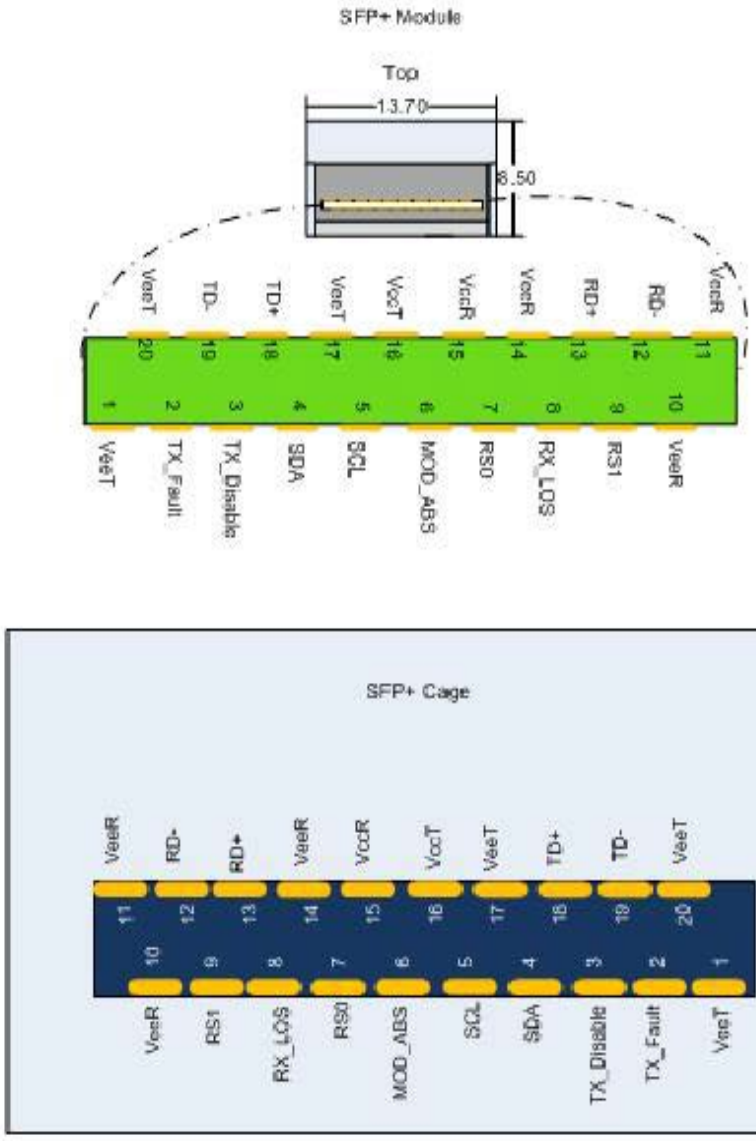
For regulatory statements for all ConnectX®-3 Pro cards please refer to:
http://www.mellanox.com/related-docs/user_manuals/Regulatory_and_Compliance_Guide.pdf

Mellanox Technologies Confidential

Appendix A: Interface Connectors Pinout

A.1 SFP+ Connector Pinout

Figure 11: Rear View of Module With Pin Placement



Mellanox Technologies Confidential

Table 9 - SFP+ Connector Pinout

Pin	Symbol Name	Description
1	VeeT	Transmitter Ground (Common with Receiver Ground) [a]
2	TX_Fault	Transmitter Fault.[b]
3	TX_Disable	Transmitter Disable. Laser output disabled on high or open. [c]
4	SDA	2-wire Serial Interface Data Line [d]
5	SCL	2-wire Serial Interface Clock Line [d]
6	MOD_ABS	Module Absent. Grounded within the module [d]
7	RS0	No connection required
8	RX_LOS	Loss of Signal indication. Logic 0 indicates normal operation. [e]
9	RS1	No connection required
10	VeeR	Receiver Ground (Common with Transmitter Ground) [a]
11	VeeR	Receiver Ground (Common with Transmitter Ground)[a]
12	RD-	Receiver Inverted DATA out. AC Coupled
13	RD+	Receiver Non-inverted DATA out. AC Coupled
14	VeeR	Receiver Ground (Common with Transmitter Ground) [a]
15	VccR	Receiver Power Supply
16	VccT	Transmitter Power Supply
17	VeeT	Transmitter Ground (Common with Receiver Ground) [a]
18	TD+	Transmitter Non-Inverted DATA in. AC Coupled.
19	TD-	Transmitter Inverted DATA in. AC Coupled.
20	VeeT	Transmitter Ground (Common with Receiver Ground)[a]

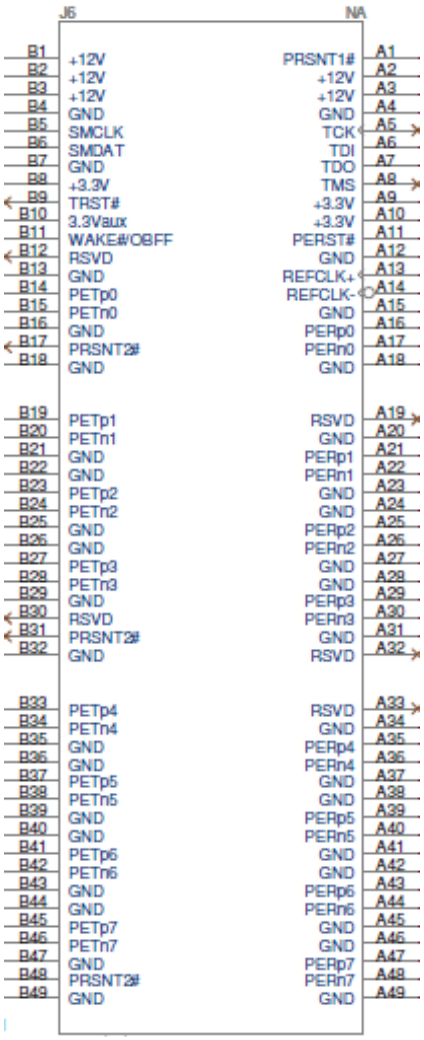
a. Circuit ground is internally isolated from chassis ground.
b. T_{FAULT} is an open collector/drain output, which should be pulled up with a 4.7k – 10k Ohms resistor on the host board if intended for use. Pull up voltage should be between 2.0V to Vcc + 0.3V. A high output indicates a transmitter fault caused by either the TX bias current or the TX output power exceeding the preset alarm thresholds. A low output indicates normal operation. In the low state, the output is pulled to <0.8V.
c. Laser output disabled on TDIS >2.0V or open, enabled on TDIS <0.8V
d. Should be pulled up with 4.7kΩ – 10kΩ on host board to a voltage between 2.0V and 3.6V. MOD_ABS pulls line low to indicate module is plugged in.
e. LOS is open collector output. Should be pulled up with 4.7kΩ – 10kΩ on host board to a voltage between 2.0V and 3.6V. Logic 0 indicates normal operation; logic 1 indicates loss of signal.

Mellanox Technologies Confidential

A.2 PCI Express x8 Connector Pinout

The adapter cards use a standard PCI Express x8 edge connector and the PCI Express x8 standard pinout according to the PCI Express 3.0 specification.

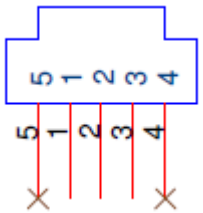
Figure 12: PCIe Connector Pinout



A.3 I²C-compatible Connector Pinout

Figure 13: Compatible Connector Plug and Pinout

Mellanox Technologies Confidential



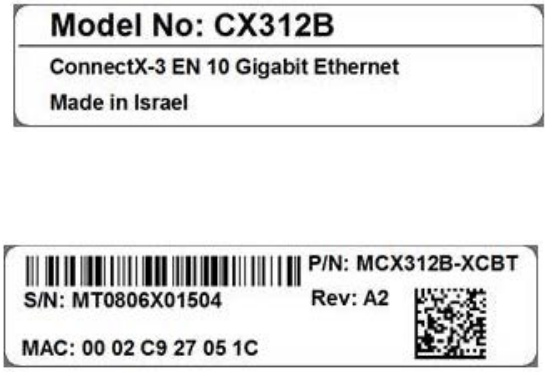
Connector Pin Number	Signal Name
1	SPSDA
2	SPSCL
3	GND
4	NC
5	NC

Mellanox Technologies Confidential

Appendix B: Finding the MAC and Serial Number on the Adapter Card

Each Mellanox adapter card has a different identifier printed on the label: serial number and the card MAC for the Ethernet protocol.

Figure 14: Board Label (Example)



Mellanox Technologies Confidential

Appendix C: Safety Warnings

1. Installation Instructions

Read all installation instructions before connecting the equipment to the power source.

2. Over-temperature

This equipment should not be operated in an area with an ambient temperature exceeding the maximum recommended: 55°C (131°F).
To guarantee proper air flow, allow at least 8cm (3 inches) of clearance around the ventilation openings.

3. During Lightning - Electrical Hazard

During periods of lightning activity, do not work on the equipment or connect or disconnect cables.

4. Copper Cable Connecting/Disconnecting

Some copper cables are heavy and not flexible, as such they should be carefully attached to or detached from the connectors. Refer to the cable manufacturer for special warnings and instructions.

5. Equipment Installation

This equipment should be installed, replaced, or serviced only by trained and qualified personnel.

6. Equipment Disposal

Disposal of this equipment should be in accordance to all national laws and regulations.

7. Local and National Electrical Codes

This equipment should be installed in compliance with local and national electrical codes.

8. Hazardous Radiation Exposure

Caution – Use of controls or adjustment or performance of procedures other than those specified herein may result in hazardous radiation exposure.

Mellanox Technologies Confidential

CLASS 1 LASER PRODUCT and reference to the most recent laser standards: IEC 60 825-1:1993 + A1:1997 + A2:2001 and EN 60825-1:1994+A1:1996+ A2:20.

Mellanox Technologies Confidential

Appendix D: Avertissements de sécurité d'installation (Warnings in French)

1. Instructions d'installation

Lisez toutes les instructions d'installation avant de brancher le matériel à la source d'alimentation électrique.

2. Température excessive

Ce matériel ne doit pas fonctionner dans une zone avec une température ambiante dépassant le maximum recommandé de 55°C (131°F). Un flux d'air de 200LFM à cette température ambiante maximale est nécessaire. En outre, pour garantir un bon écoulement de l'air, laissez au moins 8 cm (3 pouces) d'espace libre autour des ouvertures de ventilation.

3. Orages – dangers électriques

Pendant un orage, il ne faut pas utiliser le matériel et il ne faut pas brancher ou débrancher les câbles.

4. Branchement/débranchement des câbles en cuivre

Les câbles en cuivre sont lourds et ne sont pas flexibles, il faut donc faire très attention en les branchant et en les débranchant des connecteurs. Consultez le fabricant des câbles pour connaître les mises en garde et les instructions spéciales.

5. Installation du matériel

Ce matériel ne doit être installé, remplacé ou entretenu que par du personnel formé et qualifié.

6. Elimination du matériel

L'élimination de ce matériel doit s'effectuer dans le respect de toutes les législations et réglementations nationales en vigueur.

7. Codes électriques locaux et nationaux

Ce matériel doit être installé dans le respect des codes électriques locaux et nationaux.

Mellanox Technologies Confidential

8. Exposition au rayonnement grave

Mise en garde – l'utilisation de commandes ou de réglages ou l'exécution de procédures autres que ce qui est spécifié dans les présentes peut engendrer une exposition au rayonnement grave.

PRODUIT LASER DE CLASSE 1 » et références aux normes laser les plus récentes CEI 60 825-1:1993 + A1:1997 + A2:2001 et NE 60825-1:1994+A1:1996+ A2:2001

Mellanox Technologies Confidential

Appendix E: Sicherheitshinweise (Warnings in German)

1. Installationsanleitungen

Lesen Sie alle Installationsanleitungen, bevor Sie das Gerät an die Stromversorgung anschließen.

2. Übertemperatur

Dieses Gerät sollte nicht in einem Bereich mit einer Umgebungstemperatur über der maximal empfohlenen Temperatur von 55°C (131°F) betrieben werden. Es ist ein Luftstrom von 200 LFM bei maximaler Umgebungstemperatur erforderlich. Außerdem sollten mindestens 8 cm (3 in.) Freiraum um die Belüftungsöffnungen sein, um einen einwandfreien Luftstrom zu gewährleisten.

3. Bei Gewitter - Elektrische Gefahr

Arbeiten Sie während eines Gewitters und Blitzschlag nicht am Gerät, schließen Sie keine Kabel an oder ab.

4. Anschließen/Trennen von -Kupferkabel

Kupferkabel sind schwer und nicht flexible. Deshalb müssen sie vorsichtig an die Anschlüsse angebracht bzw. davon getrennt werden. Lesen Sie die speziellen Warnungen und Anleitungen des Kabelherstellers.

5. Geräteinstallation

Diese Gerät sollte nur von geschultem und qualifiziertem Personal installiert, ausgetauscht oder gewartet werden.

6. Geräteentsorgung

Die Entsorgung dieses Geräts sollte unter Beachtung aller nationalen Gesetze Bestimmungen erfolgen.

7. Regionale und nationale elektrische Bestimmungen t

Dieses Gerät sollte unter Beachtung der regionalen und nationalen elektrischen Bestimmungen installiert werden.

This equipment should be installed in compliance with local and national electrical codes.

Mellanox Technologies Confidential

8. Strahlenkontak

Achtung – Nutzung von Steuerungen oder Einstellungen oder Ausführung von Prozeduren, die hier nicht spezifiziert sind, kann zu gefährlichem Strahlenkontakt führen..

Klasse 1 Laserprodukt und Referenzen zu den aktuellsten Lasterstandards : ICE 60 825-1:1993 + A1:1997 + A2:2001 und EN 60825-1:1994+A1:1996+ A2:2001

Mellanox Technologies Confidential

Appendix F: Advertencias de seguridad para la instalación (Warnings in Spanish)

1. Instrucciones de instalación

Antes de conectar el equipo a la fuente de alimentación, leer todas las instrucciones de instalación.

2. Sobrecalentamiento

No se debe utilizar el equipo en un área con una temperatura ambiente superior a la máxima recomendada: 55°C(131°F). Además, para garantizar una circulación de aire adecuada, se debe dejar como mínimo un espacio de 8 cm (3 pulgadas) alrededor de las aberturas de ventilación.

3. Cuando hay rayos: peligro de descarga eléctrica

No utilizar el equipo ni conectar o desconectar cables durante períodos de actividad de rayos.

4. Conexión y desconexión del cable Copper

Dado que los cables de cobre son pesados y no son flexibles, su conexión a los conectores y su desconexión se deben efectuar con mucho cuidado. Para ver advertencias o instrucciones especiales, consultar al fabricante del cable.

5. Instalación de equipos

La instalación, el reemplazo y el mantenimiento de este equipo estarán a cargo únicamente de personal capacitado y competente.

6. Eliminación de equipos

La eliminación definitiva de este equipo se debe efectuar conforme a todas las leyes y reglamentaciones nacionales.

7. Códigos eléctricos locales y nacionales

Este equipo se debe instalar conforme a los códigos eléctricos locales y nacionales.

8. Exposición a niveles de radiación peligrosos

Precaución: el uso de controles o ajustes o la realización de procedimientos distintos de los que aquí se especifican podrían causar exposición a niveles de radiación peligrosos.

Mellanox Technologies Confidential

PRODUCTO LÁSER DE CLASE 1 y referencia a las normas de láser más recientes: IEC 60825-1:2007/03 y EN 60825-1:2007

Mellanox Technologies Confidential